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**MASSACHUSETTS 1999  
INTENTIONAL JOB DISCRIMINATION  
IN  
METROPOLITAN AREAS**

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METROPOLITAN AMERICA**

By the same authors

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The views expressed are those of the authors,  
not necessarily those of the Foundation or the University.

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## §1. ABOUT THE AUTHORS

### A. PROF. ALFRED W. BLUMROSEN

ALFRED W. BLUMROSEN is the Thomas A. Cowan Professor of Law, Rutgers, the State University of New Jersey, specializing in Labor and Employment law. He received his BA and JD degrees from the University of Michigan, and has taught at Rutgers Law School since 1955. In 1965, he studied the enforcement of the New Jersey Civil Rights Law in "Anti-Discrimination Laws in Action in New Jersey: A Law-Sociology Study." 19 Rutgers Law Review 187. Beginning in 1965, he assisted in organizing the EEOC and served as its first Chief of Conciliations and Director of Federal State Relations, a Special Attorney in the Civil Rights Division, U.S. Department of Justice, Consultant to Assistant Secretary of Labor for Employment Standards Arthur Fletcher (OFCCP) 1969-71; Acting Director, Michigan Civil Rights Commission, 1972, organized programs on the 10th and 20th anniversaries of the Civil Rights Act, 1975 and 1984; consultant to EEOC Chair Eleanor Holmes Norton, 1977-79 concerning Guidelines on Employee Selection Procedures, Affirmative Action Guidelines. In 1995, he advised the U.S. Department of Labor concerning the "affirmative action-reverse discrimination" controversy, and reviewed programs of the EEOC for the Citizens Commission on Civil Rights. In 1998 he received a grant from the Ford Foundation to investigate the extent of current intentional employment discrimination.

He was Of Counsel to Kaye, Scholer, Fierman, Hays & Handler, (New York, NY) 1979-1982 advising employers on equal opportunity matters; Counsel to NAACP in *Wards Cove Packing Co. v. Atonio*, 109 S.Ct. 2115 (1989) [concerning the interpretation of Title VII of the Civil Rights Act] and in *NAACP v. Meese*, 615 F. Supp. 200 (D.D.C) 1985 [seeking injunction against rescission of consent decrees involving affirmative action]; Counsel to mainly white female employees challenging a discriminatory layoff in *Chrapliwy v. Uniroyal*, 670 F.2d 760 (7th Cir. 1982) cert. denied, 103 S. Ct.2428 (1983), and counsel to the mainly white male employees, seeking equal pay in *Klask v. Northwest Airlines*, 57 FEP Cases 1147, 1152 (D. Minn. 1989, 91).

He has written MODERN LAW: THE LAW TRANSMISSION SYSTEM AND EQUAL EMPLOYMENT OPPORTUNITY, (1993, University of Wisconsin Press); BLACK EMPLOYMENT AND THE LAW (1971, Rutgers University Press), and numerous law review articles, including "Strangers in Paradise: Griggs

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v. Duke Power Co. and the Concept of Employment Discrimination." (1972) which has been cited by the U. S. Supreme Court in two decisions. His essay "Six Conditions for Meaningful Self Regulation" was awarded the Ross Prize by the American Bar Association in 1983. In 1993, he was a Fulbright Scholar in South Africa, where he examined whether U.S. equal employment experience would be useful in the post-apartheid period. In 1995, he was a resident scholar at the Rockefeller Institute Conference and Study center in Bellagio, Italy.

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### **B. PROF. RUTH G. BLUMROSEN**

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The thousands of men and women involved in the implementation of Title VII of the Civil Rights Act of 1964 on all sides of all issues, whose lives we shared.

The millions of men and women whose efforts made the Civil Rights Act of 1964 and its implementation an evolving achievement of American democracy.

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### **§3. DEDICATION**

To the memory of all those who shared in the adoption of the Northwest Ordinance of 1787 that prohibited slavery and provided that “schools and the means of education shall forever be encouraged.”

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## §6. INTRODUCTION

**T**his study identifies intentional employment discrimination in Massachusetts by applying legal standards to the race, sex and ethnic composition of medium and large employers. It is based on information supplied by employers to the Federal Government, filed by 2,800 establishments in this state. To preserve confidentiality, the information on which this report is based does not include the names or identifying addresses of employers.

With a grant from the Ford Foundation to Rutgers Law School, we have compared the employment of minorities and women in the same labor market, industry and occupational categories among establishments with 50 or more employees. The minorities are Black, Hispanic, Asian and Native Americans. When these comparisons show that an establishment is so far below the average utilization of minorities or women that it is unlikely to have occurred by chance, the law identifies apparent intentional job discrimination.

Intentional discrimination exists “when a complaining party demonstrates that race, color, religion, sex or national origin was a motivating factor for any employment practice, even though other factors also motivated the practice.”<sup>1</sup> This means that intent need not be the sole factor in an employment decision. It is enough to show that it was one of the motivating factors. If an employer has both a legitimate reason for its practices and also a discriminatory reason, then it is engaged in discrimination under the Civil Rights Act. This discrimination may be established with employment statistics, which minimize the role of chance.

## §7. SUMMARY OF FINDINGS

(Terms defined in glossary at end of this Report.)

### A. STATEWIDE DISCRIMINATION

**Minority and Female** workers in metropolitan Massachusetts faced substantial likelihood of intentional job discrimination when seeking an employment opportunity in 1999. **Minorities** faced this risk 35% of the time they sought job opportunities; **Women** faced this risk more than 23% of the time they sought job opportunities.

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**Table 1. Discriminating Establishments and Affected Workers – 1999**

<b>Massachusetts: Discriminating Establishments and Affected Workers – 1999</b>			
<b>Group</b>	<b>All Discriminating Estab.</b>		<b>Affected Workers*</b>
	<b>#</b>	<b>% of all Estab.</b>	<b>#</b>
<b>White Women**</b>	810	33%	15,971
<b>Black</b>	776	45%	10,431
<b>Hispanic</b>	580	40%	6,950
<b>Asian-Pac.</b>	326	41%	3,502
<b>Totals</b>	2,492		36,854
* "Affected workers" are the difference between the members of an affected group employed in an establishment that is 2 standard deviations or more below the average utilization in the MSA, Industry and Occupation, and the number who would have been employed if members of that group had been employed at that average.			
** White Women as % of All Women: 81.78% They are reported here. Minority Women are reported in each minority group. [See Table 9]			

- **23,648 minority workers were adversely affected by discrimination in 1,187 establishments.** There was a 35% chance that a minority person would face intentional discrimination when seeking an employment opportunity in one of the nine occupational categories. [Table 13] **This was more than one third of the time a minority worker sought an employment opportunity.<sup>2</sup>** That opportunity may have consisted of obtaining employment, or of any condition or privilege of employment once obtained including promotion, pay, training, transfer, discipline, layoff and discharge. This was the burden imposed because of race or national origin on every minority worker seeking an employment opportunity.
- **10,431 Black workers** were affected by discrimination in **776** establishments. This was 42% of the establishments reporting concerning Black workers. **The risk of discrimination existed 40% or more than two fifths of the time a Black worker sought an employment opportunity.** [Table 14]
- **6,950 Hispanic workers** were affected by discrimination in **580** establishments. This was 40% of the establishments reporting concerning Hispanic workers. **The risk of discrimination existed 38% or more than one third of the time a Hispanic worker sought an employment opportunity.** [Table 15]

- **3,502 Asian workers** were affected by discrimination in 326 establishments. This was 41% of the establishments reporting concerning Asian workers. **The risk of discrimination existed 36% or more than a third of the time an Asian worker sought an employment opportunity.** [Table 16]
- **19,529 Women** were affected by intentional job discrimination in 990 establishments. This was 33% of all establishments reporting concerning women workers. [Table 12] **The risk of discrimination was 23% or nearly one quarter of the time a woman sought an employment opportunity.** [Table 12]

Women were 82% White, 8% Black, 6% Hispanic, 4% Asian Pacific.

To avoid double counting women in this summary, the following five tables report 81.78% of women workers as White. [Table 9] The remaining 18.22% of women are included under Black, Hispanic, and Asian headings.

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**B. HARD CORE DISCRIMINATION**

**Table 2. Hard Core Discriminators and Affected Workers – 1999**

<b>Massachusetts -- 1999 Hard Core Establishments* &amp; Affected Workers**</b>				
<b>Group</b>	<b>Hard Core Estab.</b>		<b>Affected Workers</b>	
	<b># of HC Estab.</b>	<b>% of all Estab.</b>	<b># of Workers</b>	<b>% of all Affected Workers in Group</b>
<b>White Women***</b>	220	7.38%	6,410	40.13%
<b>Black</b>	234	13.53%	5,289	50.71%
<b>Hispanic</b>	102	7.02%	1,942	27.94%
<b>Asian-Pacific</b>	53	6.69%	879	25.11%
<b>Totals</b>	609		14,520	
* Discrimination at 2.5 standard deviations or more below average in MSA, industry and occupation over at least 9 years.				
**Affected workers are the difference between the number of members of an affected group employed in an establishment, and the number of such workers who would have been employed if the employer had employed that group at the average.				
*** White Women as % of All Women: 81.78% They are reported here. Minority Women are reported in each minority group. [See Table 9]				

- **220 Hard Core discriminators accounted for 40 percent of the minority workers affected by discrimination.** [Table 11] They accounted for **5,289 Black workers (51% of all affected Black workers), 1,942 Hispanic workers (28% of all affected Hispanic workers), and 879 Asian workers (25% of all affected Asian workers).**

**C. GEOGRAPHIC DISTRIBUTION OF DISCRIMINATION**

**Table 3. Main MSAs in Massachusetts**

<b>Affected Workers* in EEO-1 Labor Force in the Largest Metro Statistical Areas – Massachusetts</b>												
* "Affected Workers" are the difference between the number of members of an affected group employed in an establishment, and the number of such workers who would have been employed if the employer had employed that group at the average.												
** White Women as % of All Women: 81.78%												
They are reported here. Minority Women are reported in each minority group. [See Table 9]												
Group	Boston MSA Affected Workers		Springfield MSA Affected Workers		Worcester MSA Affected Workers		Lowell MSA Affected Workers		Providence MSA Affected Workers		Lawrence MSA Affected Workers	
	#	% of Group	#	% of Group	#	% of Group	#	% of Group	#	%	#	%
W. Women**	13,141	82%	699	4%	785	5%	351	2%	268	2%	279	2%
Blacks	9,228	88%	507	5%	160	2%	39	0%	255	2%	19	0%
Hispanics	4,929	71%	616	9%	635	9%	58	1%	387	6%	127	2%
Asian-Pac	2,720	78%	24	1%	234	7%	252	7%	43	1%	123	4%
<b>Total</b>	<b>30,018</b>	<b>81%</b>	<b>1,845</b>	<b>5%</b>	<b>1,814</b>	<b>5%</b>	<b>699</b>	<b>2%</b>	<b>953</b>	<b>3%</b>	<b>548</b>	<b>1%</b>

	These 6 MSAs Affected Workers		5 Largest MSAs Outside Boston Affected Workers		State Total # Affected Workers
	#	%	#	%	
W. Women*	15,523	97%	2,382	15%	15,971
Blacks	10,208	98%	980	9%	10,431
Hispanics	6,751	97%	1,823	26%	6,950
Asian-Pac	3,395	97%	675	19%	3,502
<b>Total</b>	<b>35,877</b>	<b>97%</b>	<b>5,859</b>	<b>16%</b>	<b>36,854</b>

These 6 MSAs account for 97% of all affected workers in this state. Boston accounts for 81% of those affected workers.

**D. DISCRIMINATION BY OCCUPATION**

- **Discrimination against each group occurred in each of the nine occupational categories.**

**Table 4. Occupational Discrimination in Massachusetts – 1999**

DISCRIMINATION* IN OCCUPATIONS -- Massachusetts -- 1999								
Occupation	WHITE WOMEN**		BLACKS		HISPANICS		ASIAN PACIFIC	
	Risk of Disc. %	Affected Workers*** #	Risk of Disc. %	Affected Workers #	Risk of Disc. %	Affected Workers #	Risk of Disc. %	Affected Workers #
O & M	17.36%	1,029	31.25%	49	20.00%	0	33.33%	31
Prof	23.68%	4,470	29.08%	289	60.00%	180	30.98%	1,307
Tech	24.16%	1,143	33.14%	591	39.39%	63	35.88%	404
Sales	18.95%	1,611	48.96%	2,201	37.72%	1,013	28.57%	33
O & C	19.62%	2,581	42.83%	2,230	35.53%	377	33.82%	141
Craft	43.50%	608	31.48%	99	38.36%	152	41.18%	125
Oper	40.39%	1,864	36.24%	548	36.95%	1,224	37.57%	920
Labor	32.24%	810	30.97%	350	38.46%	997	54.10%	298
Service	17.14%	1,855	40.41%	4,074	36.99%	2,945	55.17%	243
Any Occ	33.21%	15,971	44.88%	10,431	39.89%	6,950	41.16%	3,502
<b>TOTAL AFFECTED WHITE WOMEN, BLACKS, HISPANICS AND ASIANS = 36,854</b>								
* Discrimination at 1.65 standard deviations or more below average in industry and MSA.								
** 81.78% of Women are White. They are reported here. Minority Women are reported in each minority group. [See Table 9]								
*** Affected workers are the difference between the members of a group employed in an establishment that is 2 standard deviations or more below the average utilization of that group in the same MSA, Industry and Occupation, and the number of members who would have been employed if members had been employed at the average utilization.								

**E. DISCRIMINATION BY INDUSTRY**

- Massachusetts is similar to the national pattern of industries engaged in intentional discrimination, with few exceptions. The top ten industries in terms of affected workers nationally are: Hospitals, Department Stores, Eating and Drinking Places, Computer and Data Processing, Telephone Communications, Grocery stores, Commercial banks, Motor Vehicles and Accessories, Scheduled Air Transportation, and Nursing and personal care facilities. These industries have large numbers of employees. They discriminate against Women, Blacks, Hispanics and Asians. As the following summary table shows, Massachusetts varies little from the pattern.

**Table 5. Top Ten Discriminatory Industries in Number of Affected Workers - - Massachusetts, 1999**

<b>Blacks, Hispanics, Asians</b>	<b># Affected Workers</b>	<b># Estab.</b>	<b>White Women</b>	<b># Affected White Women Workers</b>	<b># Estab.</b>
Hospitals	3,891	110	Hospitals	2,749	49
Nursing & Personal Care Facilities	2,146	154	Computer & Data Proc. Svcs.	1,110	65
Eating & Drinking Places	1,955	161	Department Stores	832	50
Department Stores	1,884	163	Eating & Drinking Places	812	57
Grocery Stores	1,252	155	Elect. Components & Accessories	649	33
Elect. Components & Accessories	1,249	79	Telephone Communication	645	49
Hotels & Motels	1,044	73	Grocery Stores	505	44
Misc. Plastics Products	424	26	Nursing & Personal Care Facilities	486	46
Commercial Banks	350	37	Commercial Banks	481	15
Computer & Data Proc. Svcs.	320	40	Computer & Office Equip.	472	22
<b>Totals</b>	<b>14,514</b>	<b>998</b>	<b>Totals</b>	<b>8,740</b>	<b>430</b>

## **§8. BACKGROUND OF THIS STUDY**

Each year, private sector employers of more than 100 employees and government contractors of more than 50 employees are required to file a report, named EEO-1, on the race, sex, and ethnic composition of its workforce by nine occupational categories.

This study describes the extent of intentional job discrimination among private sector establishments in metropolitan areas with 50 or more employees who have filed EEO-1 reports in metropolitan statistical areas (MSA's). It includes discrimination by occupational category and by industries for which we have sufficient data. The industries are identified by the Standard Industrial Classification system, 1987 (SIC). The definitions of MSA and SIC are set forth in Part I of the National Report, and in its Appendix.<sup>3</sup>

The analysis of employer EEO-1 reports is explained in Part I of the National Report. See the National Report, Part I for a full explanation of the definitions and methodology used in this study.

This study has identified the average – mean – use of minorities or women by all establishments in the same labor market, industry and occupation. All establishments that have 20 or more employees in that industry and occupation are then compared to the mean.<sup>4</sup> Table 1 is an example of such a comparison, taken from an earlier report in the State of Washington. It graphically explains why we call this a “sore thumb” diagram.

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## §9. INTENTIONAL DISCRIMINATION<sup>5</sup>

“Intentional Discrimination” exists “when a complaining party demonstrates that **race, color, religion, sex or national origin was a motivating factor for any employment practice, even though other factors also motivated the practice.**”<sup>6</sup>

This means that the intent need not be the sole factor in an employment decision. It is enough to show that it was one of the motivating factors. If an employer has both a legitimate reason for its practices and also a discriminatory reason, then it is engaged in intentional discrimination under the Civil Rights Act.

The Supreme Court held in 1977 that a “pattern or practice” of intentional job discrimination exists when an employer treats some people less favorably than others as a “standard operating procedure – the regular rather than the unusual practice.”<sup>7</sup> When there is statistical evidence that an establishment is employing minorities or women in such small numbers that the pattern is unlikely to have occurred by chance, the law presumes that the discrimination is intentional.<sup>8</sup> The Supreme Court has explained that “[a statistical] imbalance is often a telltale sign of purposeful discrimination.... In many cases the only available avenue of proof is the use of racial statistics to uncover clandestine and covert discrimination...”<sup>9</sup>

Statisticians have developed concepts to determine when it is unlikely that a given result occurred by chance. In many analyses, including this study, an event qualifies as “statistically significant” if there is less than one chance in twenty (5%) that it would have occurred by chance. This probability is defined as “two standard deviations.” In some parts of this study, the value of 2.5 standard deviations is used. This value translates into one chance in 100 that the event observed occurred by chance, or a 99% certainty that it did not occur by chance. We apply these concepts to find the “sore thumbs” in each metropolitan area and in each industry and each job category.

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**Table 7. Probabilities of Discrimination and Legal Presumptions**

Standard Deviations	Probability		Described in this study as:	Legal effect
	Chance	Not chance		
1.65	1 in 10	90%	<b>At Risk</b>	Admissible if relevant; weighed with all other evidence; worker must prove that he/she was discriminated against.
2.0	1 in 20	95%	<b>Presumed</b>	Admissible; creates presumption of discrimination; employer must prove it had only legitimate non-discriminatory reasons. As the probability of result occurring by chance declines, the presumption of discrimination strengthens and raises the risk that employer will lose litigation; most such cases settle.
2.5	1 in 100	99%	<b>Clearly Visible</b>	
2.5 over 10yrs			<b>Hard Core</b>	

This study identifies four degrees of intentional job discrimination depending on the statistics in particular situations.

1. **AT RISK DISCRIMINATORS.** So far below average in an occupation that there is only a one in ten (10%) chance that the result occurred by accident (1.65 standard deviations) in 1999 plus fact specific evidence relating individual complainants to the occupation addressed by the statistics. The statistics play a supporting role. We do not know the specific facts in those situations and therefore report no “affected workers” in this category.
2. **PRESUMED DISCRIMINATORS.** So far below average in an occupation that there is only a one in twenty (5%) chance that the result occurred by accident (2 standard deviations). Intentional discrimination is presumed by law at this level, subject to the employer demonstrating that it had a legitimate non-discriminatory reason and overcoming the presumption of discrimination. Number of affected workers is identified.
3. **CLEARLY VISIBLE DISCRIMINATORS.** So far below average in an occupation that there is only a one in one hundred (1%) chance that the result occurred by accident (2.5 standard deviations) in 1999. Number of affected workers is identified.
4. **HARD CORE DISCRIMINATORS.** These establishments demonstrate a severe statistical case of discrimination that has existed over a long period of time. They are so far below average in an occupation that there is only a one in one hundred chance that the result occurred by accident (2.5 standard deviations) in 1999 and either 1998 or 1997, and at least one year between 1991 and 1996, and not above average between 1991 to 1996. Included are

establishments that are more than 2.5 standard deviations below the mean and have been so for longer than ten years.

### **§10. THE SIGNIFICANCE OF THE EEO-1 LABOR FORCE**

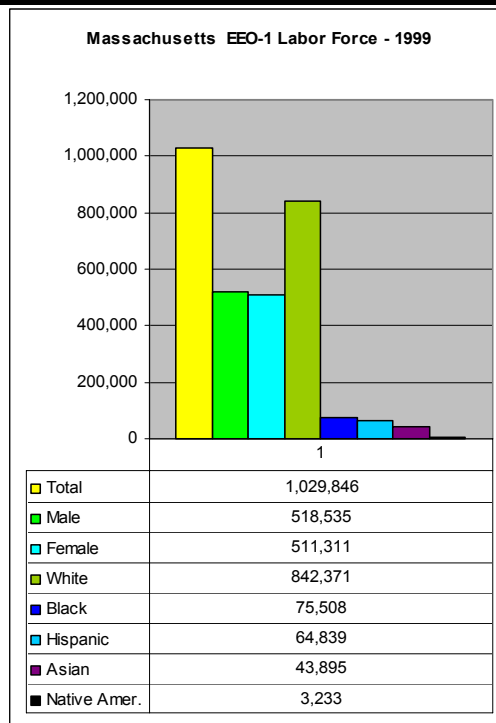
Table 8 describes the **Total Population** eighteen years and older of the state in the categories of Male, Female, White, Black, Hispanic, Asian and Native American.<sup>10</sup> It also describes the **EEO-1 Population** of the state, being all workers employed by establishments that file EEO-1 reports for this state, including those outside any MSA. Finally, it describes the **EEO-1 Labor Force**, all employees of establishments located in metropolitan areas (MSA's) with 50 or more employees that file EEO-1 reports for this state.

The EEO-1 Population and Labor Force are based only on the actual numbers reported by establishments. Thus the state study does not include from 20 to 30% of establishments that were obligated to, but failed to file such reports.<sup>11</sup> Readers may assume, with caution, that the statistics reported here reflect from 70% to 80% of the intentional visible job discrimination in this state.

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**Table 8. Massachusetts Adult Population, EEO-1 Population and Labor Force by Sex, Race, and Hispanic Origin – 1999**

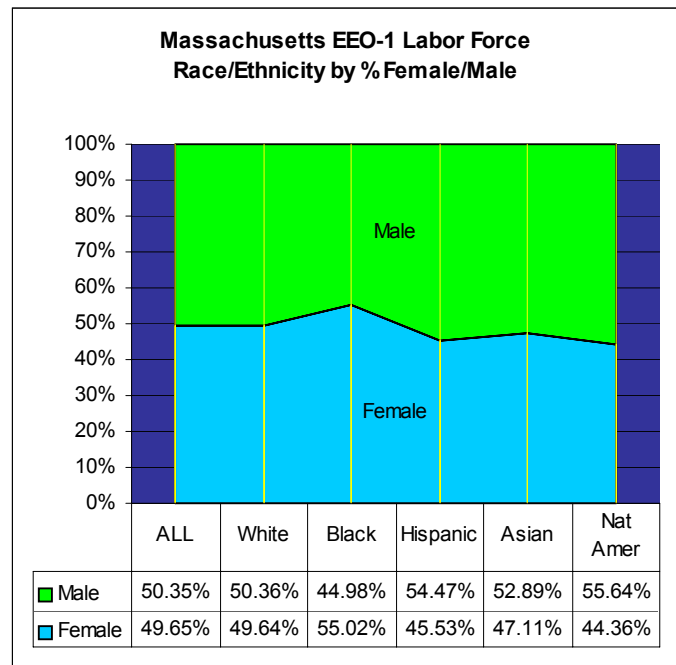
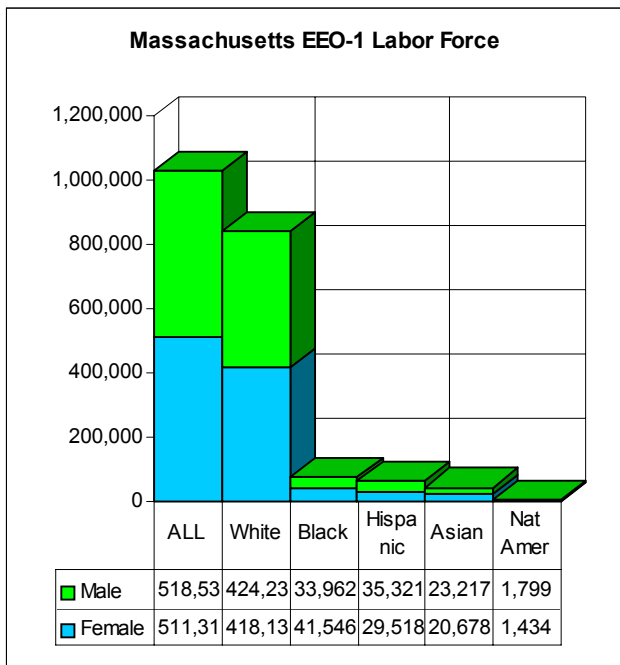
Massachusetts	TOTAL POPULATION 18 AND OVER*		EEO-1 POPULATION		EEO-1 LABOR FORCE	
<b>Total</b>	4,849,033		1,170,770		1,029,846	
<b>Male</b>	2,289,671	47.22%	592,863	50.64%	518,535	50.35%
<b>Female</b>	2,559,362	52.78%	577,907	49.36%	511,311	49.65%
	#	% of Total	#	% of Total	#	% of Total
<b>White</b>	4,180,644	86.22%	962,773	82.23%	842,371	81.80%
<b>Black</b>	236,027	4.87%	84,131	7.19%	75,508	7.33%
<b>Hispanic</b>	10,415	0.21%	3,659	0.31%	64,839	6.30%
<b>Asian</b>	178,698	3.69%	49,044	4.19%	43,895	4.26%
<b>Native Amer.</b>	271,003	5.59%	71,163	6.08%	3,233	0.31%
<b>Comments</b>	* Census treats Hispanics as of any race, so totals may exceed 100%		EEO-1 Population includes employees working both inside and outside of MSAs and for employers of any size workforce.		EEO-1 Labor Force includes employees working inside an MSA for an employer of 50 or more employees.	
<b>Employed Labor Force</b>	Total Employed Labor Force: <b>3,173,000</b>		EEO-1 Population: <b>36.90%</b> of the employed labor force		EEO-1 Labor Force: <b>87.96%</b> of the EEO-1 Population, and <b>32.46%</b> of the total employed labor force.	



**Table 9. The Massachusetts EEO-1 Labor Force by sub categories of race, sex, and ethnicity: Showing proportions of minorities in each gender, and proportions of each gender among minorities**

Massachusetts EEO-1 LABOR FORCE MALE/FEMALE					
	Total	Female	Male	Percentages	
				Female	Male
<b>ALL</b>	1,029,846	511,311	518,535	49.65%	50.35%
<b>White</b>	842,371	418,135	424,236	49.64%	50.36%
<b>Black</b>	75,508	41,546	33,962	55.02%	44.98%
<b>Hispanic</b>	64,839	29,518	35,321	45.53%	54.47%
<b>Asian</b>	43,895	20,678	23,217	47.11%	52.89%
<b>Nat Amer</b>	3,233	1,434	1,799	44.36%	55.64%

This table provides an overall assessment of the proportion of women and men in each racial/ethnic category.  
 For example, Asians who are Female: 47.11%  
 A chart below shows that 4% of Females are Asian.



**§11. THE EFFECT OF CHANGE -- 1975 TO 1999**

The EEO-1 Labor Force consists of employees of employers who have filed EEO-1 forms and (a) are located in metropolitan areas and (b) have 50 or more employees. This labor force has changed dramatically in the years between 1975 and 1999.

**Table 10. Massachusetts EEO-1 Labor Force in 1975 and 1999**

Massachusetts Employment in MSAs in Establishments over size 50									
	Number				%		Percent of Total		
	Female	Male	All		Female		Female	Male	All
<b>1975</b>									
<b>All Groups</b>	359,371	473,229	832,600		43.16%		100.00%	100.00%	100.00%
<b>White</b>	330,890	441,081	771,971		42.86%		92.07%	93.21%	92.72%
<b>Black</b>	17,372	18,125	35,497		48.94%		4.83%	3.83%	4.26%
<b>Hispanic</b>	7,321	11,004	18,325		39.95%		2.04%	2.33%	2.20%
<b>Asian</b>	2,145	2,281	4,426		48.46%		0.60%	0.48%	0.53%
<b>Nat. Amer.</b>	1,643	738	2,381		69.00%		0.46%	0.16%	0.29%
<b>1999</b>									
<b>All Groups</b>	511,311	518,535	1,029,846		49.65%		100.00%	100.00%	100.00%
<b>White</b>	418,135	424,236	842,371		49.64%		81.78%	81.81%	81.80%
<b>Black</b>	41,546	33,962	75,508		55.02%		8.13%	6.55%	7.33%
<b>Hispanic</b>	29,518	35,321	64,839		45.53%		5.77%	6.81%	6.30%
<b>Asian</b>	20,678	23,217	43,895		47.11%		4.04%	4.48%	4.26%
<b>Nat. Amer.</b>	1,434	1,799	3,233		44.36%		0.28%	0.35%	0.31%

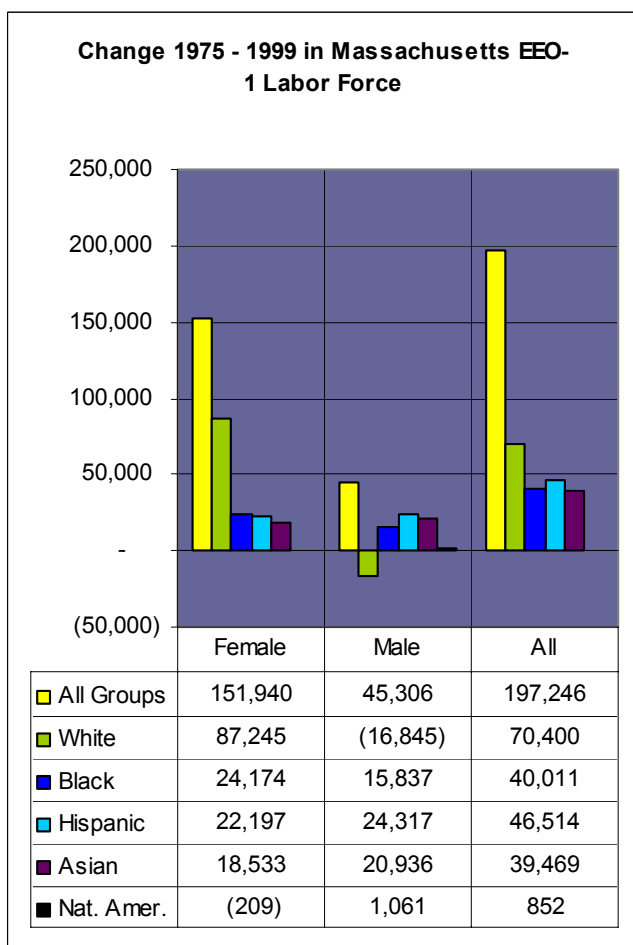
The increase in proportions of Women, Black, Hispanic and Asian employees is also evident in the adjoining chart showing the same data as above with emphasis on the changes between '75 and '99.

**A. RACE/ETHNICITY**

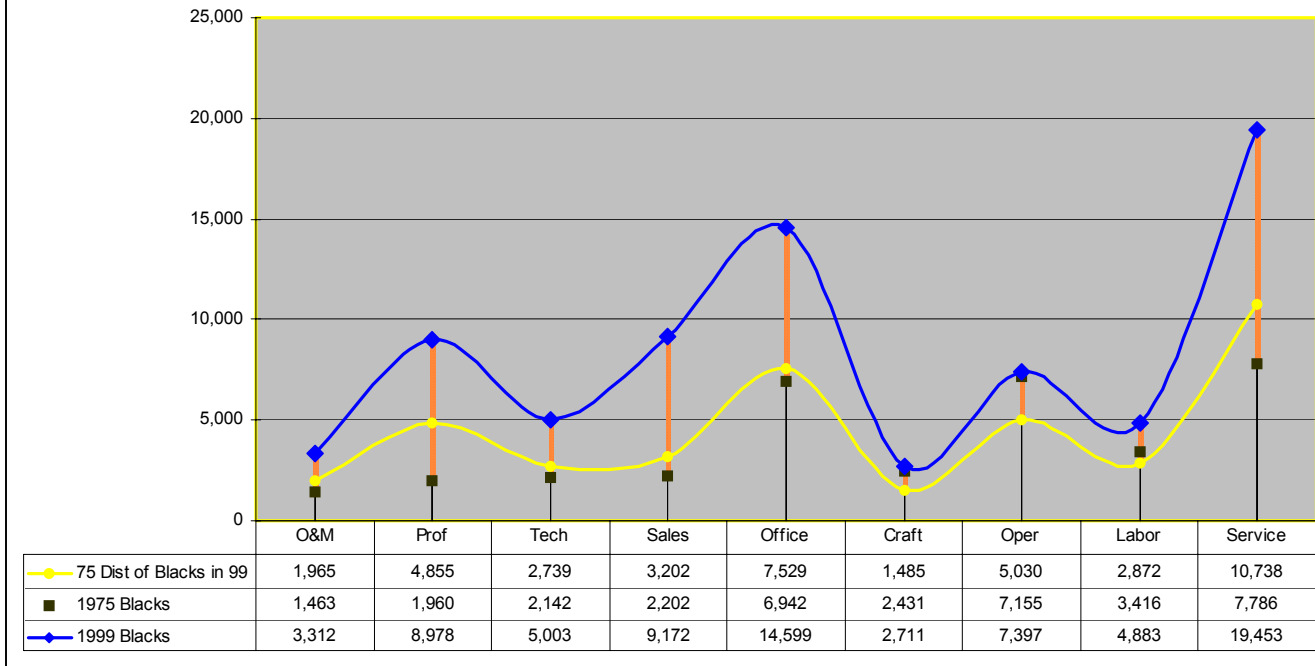
The following charts show the rising tide of employment among Blacks, Hispanics, Asian-Pacific Origin, and Native American workers from 1975 to 1999, often exceeding in 1999 (the blue line) the distribution that would have been expected had the distribution of jobs continued in the same proportions as in 1975 (the yellow line).

**Table 10a. The Rising Tide:  
 Black, Hispanic, Asian-Pacific Origin,  
 and Native American Workers**

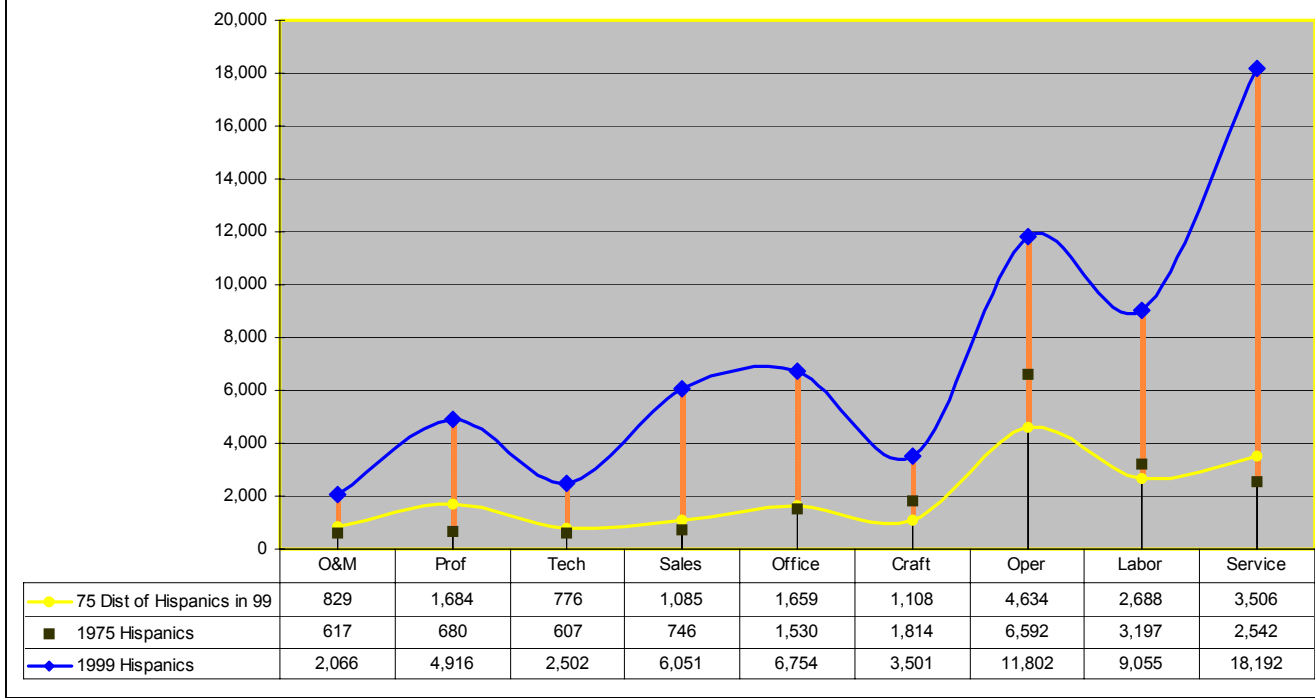
*[Next Page.]*



Massachusetts: Blacks 1975 - 1999

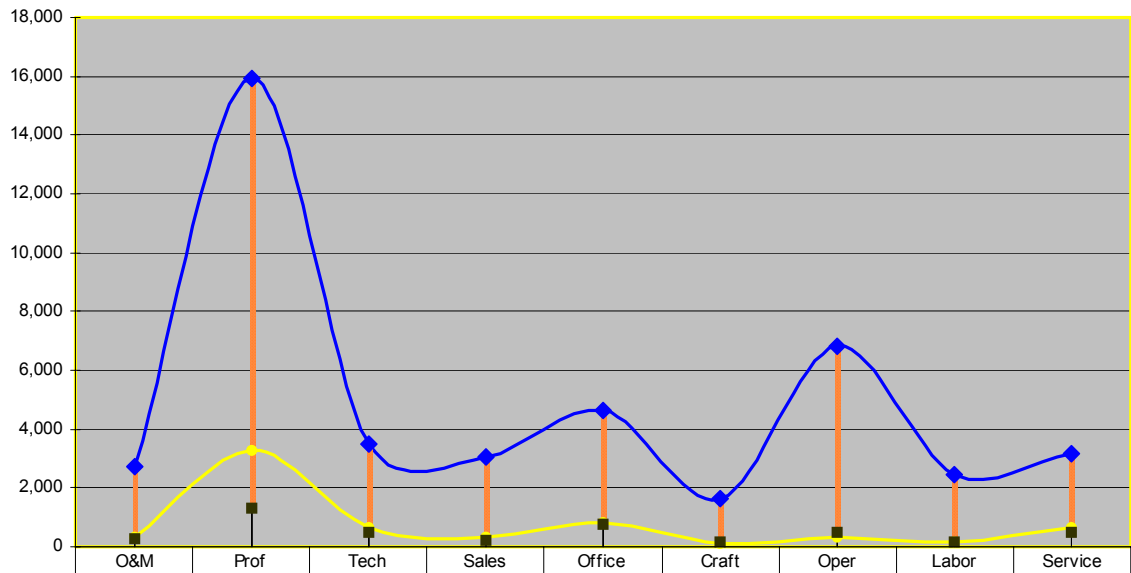


Massachusetts: Hispanics 1975 - 1999



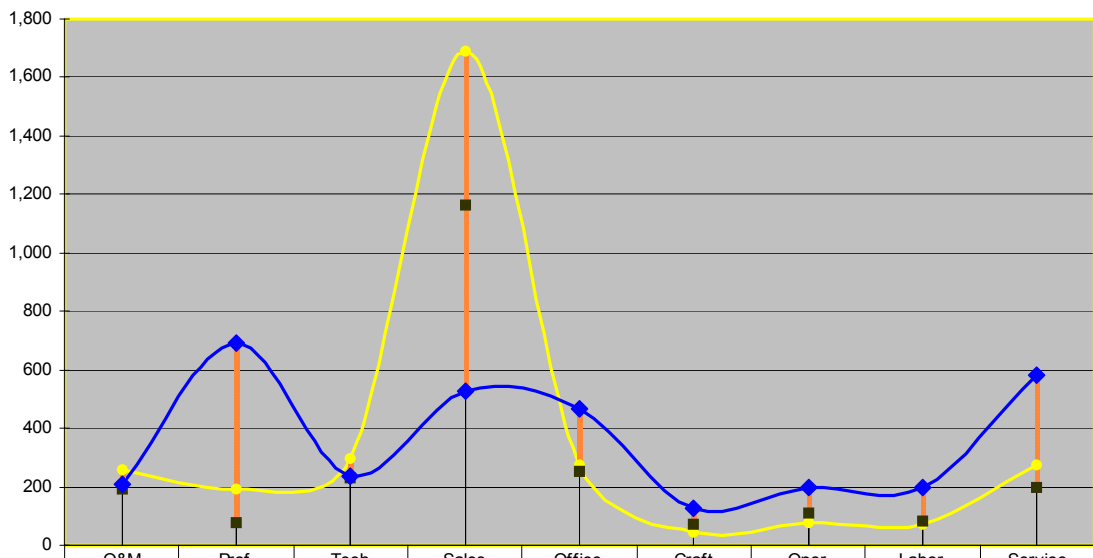


Massachusetts: Asians 1975 - 1999



	O&M	Prof	Tech	Sales	Office	Craft	Oper	Labor	Service
75 Dist of Asians in 99	352	3,265	660	353	843	104	342	151	652
1975 Asians	262	1,318	516	243	777	171	486	180	473
1999 Asians	2,733	15,951	3,485	3,029	4,628	1,645	6,801	2,441	3,182

Massachusetts: Native Americans 1975 - 1999

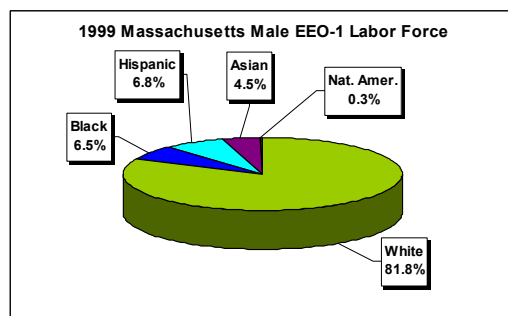
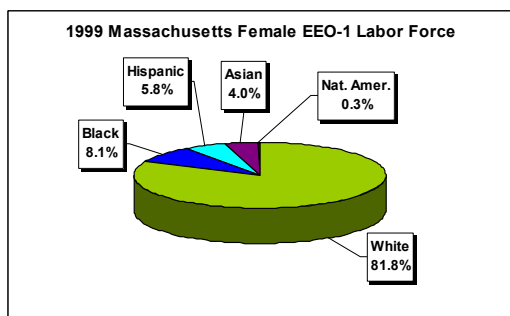
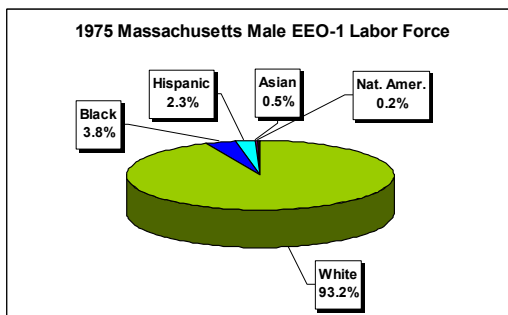
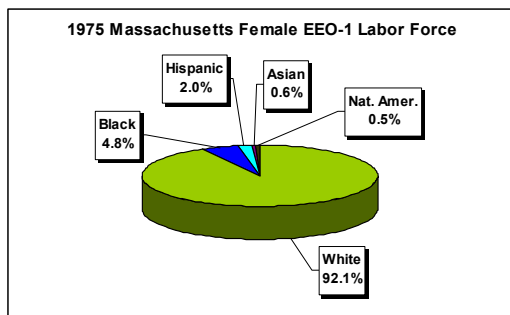
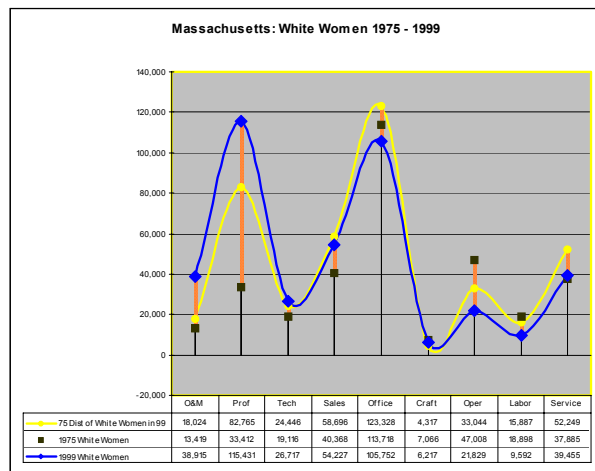
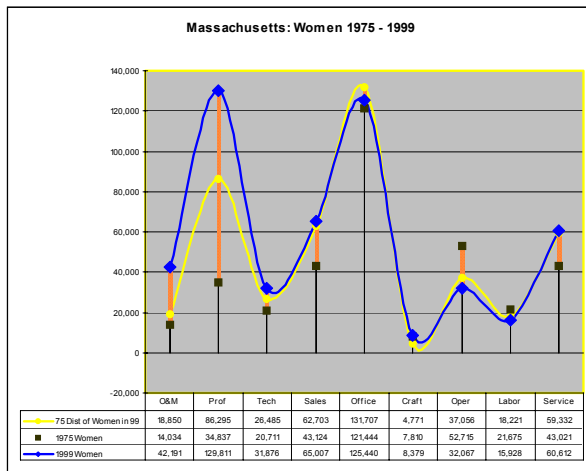


	O&M	Prof	Tech	Sales	Office	Craft	Oper	Labor	Service
75 Dist of Nat. Amer. in 99	259	191	294	1,692	274	43	79	70	274
1975 Native Americans	193	77	230	1,164	253	70	112	83	199
1999 Native Americans	210	690	234	526	468	126	198	199	582

**B. GENDER AND RACE/ETHNICITY**

In Massachusetts, changes in proportions of White Women in the workforce mirrored changes both for Women and for Whites. The lines on the following two “rising tides” charts show the effects of change for all Women and for White Women. The following four pie charts show that the proportion of White Women to all women was about the same as the proportion of White Men to all Men both in 1975 and in 1999, although the proportion of Whites (both male and female) to other groups changed over that period of time.

**Table 10b. Effect of change on Women, White Women, Minority Women and Men.**



This study examines how employers have addressed the emerging reality described above: that the number and proportion of qualified minority and female workers has been increasing. Many employers changed exclusionary practices and informally included more minorities and women. Others adopted more formal affirmative action programs. During this period, many reduced their use of pro forma screening devices such as written tests. They increased reliance on subjective judgments of supervisors that may harbor discrimination.<sup>12</sup> The discriminatory character of these judgments may become visible only when a pattern of similar activity is observed—often when the employer is compared to similar establishments. When the comparison yields a significant disparity, the Supreme Court has concluded that there is “substantial reason, based upon the statistical manifestations of the net effects of the employer’s practices, to believe that the employer has violated Title VII on a continuing basis.”<sup>13</sup>

Using this principle we have evaluated establishments in each industry and each metropolitan statistical area for which we have data. This enables us to identify those that are so far below the average utilization of minorities and women in particular occupations that the law presumes that intentional discrimination has taken place.<sup>14</sup>

## **§12. INTENTIONAL DISCRIMINATION IN NINE OCCUPATIONAL CATEGORIES AGAINST WOMEN AND MINORITIES, AND AGAINST BLACKS, HISPANICS AND ASIANS**

The following table describes the probability that a worker will face discrimination in seeking an employment opportunity in one of the nine occupational categories reported in form EEO-1.<sup>15</sup> They are: O& M = Official & Managers, Prof = Professionals, Tech = Technical workers, Sales = Sales workers, O & C = Office and Clerical, Craft = Craft workers-skilled, Oper = Operatives - semi skilled, Labor = Laborers - unskilled, Service = Service workers.

The likelihood of discrimination is found under the heading “**All Discriminating Establishments**” in bold face. This percentage represents the probability that a person with the race, sex, or ethnic characteristic listed will face intentional job discrimination when seeking an employment opportunity in any of the nine occupational categories. That opportunity may consist of obtaining employment, or of any condition or privilege of employment once obtained, including promotion, pay, training, transfer, discipline, layoff and discharge. This

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is the burden imposed on every member of each group because of his or her identification with that group when seeking an employment opportunity.

The last four columns in the table examine the extent of “Hard Core” discrimination as defined above and in Part I of the National Report. These establishments are so far below average in an occupation that there is less than one in one hundred chances that the result occurred by accident (2.5 standard deviations) in 1999 and either 1998 or 1997, and in at least one year between 1991 and 1996, and was never above average between 1991 and 1996. This category includes establishments that are 2.5 standard deviations or more below the average, and have been so for ten years or longer. It also includes establishments where the discrimination far exceeds 2.5 standard deviations. Hard Core establishments are a sub-set of discriminating establishments.

“Hard Core” establishments impose 48% of the burden of discrimination on Minorities, 51% of the burden on Blacks, 28% of the burden on Hispanics, and more than 25% of the burden on Asian-Pacific workers. 40% percent of the burden on women flows from “Hard Core” establishments.

**Table 11. Massachusetts Discriminators by Sex, Race/Ethnicity, Occupation & Hard Core**

*[See next page.]*

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Occupational Discrimination in Massachusetts								
Group	Occupation	All Discriminators			Hard Core Discriminators			
		Establishments		Affected Workers	Establishments		Affected Workers	
		#	%	#	#	%	#	% of all Affected Workers
<b>Female</b>	O & M	155	17.36%	1,259	18	2.02%	392	31.17%
	Prof	274	23.68%	5,466	46	3.98%	2,033	37.19%
	Tech	101	24.16%	1,398	22	5.26%	517	36.97%
	Sales	170	18.95%	1,970	41	4.57%	860	43.66%
	O & C	176	19.62%	3,156	39	4.35%	1,249	39.58%
	Craft	77	43.50%	743	21	11.86%	317	42.69%
	Oper	164	40.39%	2,280	45	11.08%	964	42.30%
	Labor	69	32.24%	990	10	4.67%	308	31.15%
	Service	121	17.14%	2,269	28	3.97%	1,197	52.77%
	Any Occ	990	33.21%	19,529	220	7.38%	7,838	40.13%
<b>Minority</b>	O & M	85	26.56%	444	4	1.25%	45	10.07%
	Prof	261	28.84%	3,280	39	4.31%	1,094	33.35%
	Tech	117	32.41%	1,394	32	8.86%	712	51.05%
	Sales	306	41.98%	3,996	127	17.42%	2,347	58.73%
	O & C	301	40.40%	3,766	86	11.54%	1,943	51.60%
	Craft	64	33.33%	488	14	7.29%	165	33.74%
	Oper	157	34.35%	2,513	50	10.94%	1,198	47.67%
	Labor	76	34.70%	1,385	23	10.50%	483	34.89%
	Service	269	38.26%	6,383	125	17.78%	3,360	52.64%
	Any Occ	1,187	42.39%	23,648	401	14.32%	11,346	47.98%
<b>Black</b>	O & M	10	31.25%	49	1	3.13%	14	27.58%
	Prof	41	29.08%	289	5	3.55%	86	29.65%
	Tech	57	33.14%	591	18	10.47%	335	56.77%
	Sales	235	48.96%	2,201	81	16.88%	1,128	51.25%
	O & C	203	42.83%	2,230	54	11.39%	1,048	46.97%
	Craft	17	31.48%	99	4	7.41%	29	29.03%
	Oper	83	36.24%	548	8	3.49%	114	20.78%
	Labor	35	30.97%	350	1	0.88%	10	2.83%
	Service	236	40.41%	4,074	104	17.81%	2,526	62.01%
	Any Occ	776	44.88%	10,431	234	13.53%	5,289	50.71%
<b>Hispanic</b>	O & M	1	20.00%	0	0	0.00%	0	0.00%
	Prof	18	60.00%	180	0	0.00%	0	0.00%
	Tech	13	39.39%	63	0	0.00%	0	0.00%
	Sales	149	37.72%	1,013	2	0.51%	40	3.91%
	O & C	54	35.53%	377	2	1.32%	39	10.32%
	Craft	28	38.36%	152	2	2.74%	23	15.32%
	Oper	109	36.95%	1,224	21	7.12%	518	42.31%
	Labor	60	38.46%	997	16	10.26%	301	30.14%
	Service	236	36.99%	2,945	62	9.72%	1,022	34.70%
	Any Occ	580	39.89%	6,950	102	7.02%	1,942	27.94%
<b>Asian</b>	O & M	6	33.33%	31	0	0.00%	0	0.00%
	Prof	136	30.98%	1,307	10	2.28%	215	16.43%
	Tech	47	35.88%	404	12	9.16%	165	40.95%
	Sales	8	28.57%	33	0	0.00%	0	0.00%
	O & C	23	33.82%	141	3	4.41%	58	41.13%
	Craft	14	41.18%	125	2	5.88%	25	19.83%
	Oper	71	37.57%	920	18	9.52%	304	33.03%
	Labor	33	54.10%	298	2	3.28%	21	7.04%
	Service	32	55.17%	243	8	13.79%	92	37.77%
	Any Occ	326	41.16%	3,502	53	6.69%	879	25.11%
<b>Native American</b>	Tech	3	75.00%	22	0	0.00%	0	0.00%
	Sales	1	100.00%	6	0	0.00%	0	0.00%
	Labor	0	0.00%	0	0	0.00%	0	0.00%
	Any Occ	4	66.67%	29	0	0.00%	0	0.00%

### §13. INTENTIONAL DISCRIMINATION BY INDUSTRIES IN METROPOLITAN AREAS AMONG ESTABLISHMENTS WITH FIFTY OR MORE EMPLOYEES<sup>16</sup>

These tables describe intentional job discrimination in each industry in a metropolitan statistical area for Minorities, Women and each group included among minorities. The Metropolitan Areas are ranked by the number of affected workers, which is normally related to the number of employees and establishments in the area. The industries are described at the three digit SIC level. Each industry has a possibility of discriminating in each of the occupations for which it has sufficient employees for a comparison. The average which is the benchmark against which each establishment is measured is the average employment in the industry of each group of minorities and women for each occupational category. The percentage of discriminating establishments may exceed 50% of all the reporting establishments.

**Discrimination** is defined as 1.65 standard deviations or more below the average utilization in the same MSA, SIC and Occupational Category. **Comparisons** are between establishments in same MSA and SIC and Occupational Category. **Affected Workers** represents the difference between the actual utilization by a discriminating establishment that is at least two standard deviations below the average and the utilization that would exist if the discriminating establishment employed at the average in the same MSA, SIC and occupational category. Each table is arranged by the number of affected workers. The industries are titled so that the SIC numbers, which appear in the Appendix to the National Report, can be consulted.

The percent and number of comparisons are helpful in assessing this data. The number of comparisons informs as to the amount of data available in a particular industry. The percentage of discrimination found under the heading “**Comparisons With Discrimination, %**” (in bold face) represents the probability that a person with the listed race, sex, or ethnic characteristics will face intentional job discrimination when seeking an employment opportunity in that industry and Metropolitan Statistical Area in any occupation. This is the burden imposed on every member of each group because of his or her identification with that group when seeking an employment opportunity. That opportunity may consist of obtaining employment, or of any condition or privilege of employment once obtained.

The **Discriminating Establishments** section of the table includes the number of establishments that appear to discriminate. It also contains the

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percentage that that number is of all reporting establishments in that industry and MSA. The percentage probability of discrimination may be smaller than percentage of discriminating establishments because each discriminating establishment is counted once, regardless of the number of comparisons in that establishment showing discrimination. This may result where, for example, there are three establishments in an industry. Each has three comparisons, only one of which showed discrimination. All three establishments would all be counted as discriminators (100% of all the establishments), but the percentage of comparisons would only be 33%. The probability of discrimination is based on those categories where discrimination is found, but each establishment is listed as a discriminator.

These tables are presented for Women, Minorities, Blacks, Hispanics and Asians, and Native Americans where available. More information on each group may be found in corresponding chapters of the National Report. In MSAs with many occupations the highest 10 percent of comparisons showing discrimination are indicated by a red number on yellow background and the lowest 10 percent by a brown number on yellow background.

**Table 12. Discrimination against Women by MSA & Industry in Massachusetts**

Massachusetts MSA	DISCRIMINATION AGAINST WOMEN Industry	Comparisons w/Discrimination		Affected Workers #	Discriminating Establishments	
		#	%		#	%
BOSTON	Hospitals	70	23.89%	2,919	35	52%
	Computer & Data Proc. Svcs.	72	25.62%	1,105	55	45%
	Eating & Drinking Places	49	23.11%	818	42	24%
	Department Stores	43	20.67%	813	34	29%
	Telephone Communication	62	34.64%	789	49	58%
	Elect. Components & Accessories	45	28.48%	617	25	49%
	Commercial Banks	19	15.57%	588	15	30%
	Research & Testing Svcs.	27	28.72%	517	15	43%
	Computer & Office Equip.	25	28.41%	451	14	45%
	Grocery Stores	35	19.66%	437	32	22%
	Engineering & Architect. Svcs.	33	22.60%	415	24	40%
	Air Transport., Scheduled	21	32.31%	409	13	54%
	Medical Instruments & Supplies	27	24.32%	354	18	62%
	Security Brokers & Dealers	18	18.37%	333	14	33%
	Measuring & Controlling Devices	30	21.43%	325	20	48%
	Nursing & Personal Care Facilities	35	15.98%	296	28	26%
	Prof. & Commercial Equip.	21	27.63%	283	14	42%
	Hotels & Motels	24	17.91%	247	19	31%
	Newspapers	12	27.27%	216	4	31%
	Health & Allied Svcs.	13	28.26%	211	11	55%
	Offices & Clinics Of MDs	10	11.90%	196	6	22%
	Ins. Agents, Brokers & Svcs.	11	22.00%	175	9	38%
	Legal Svcs.	11	18.33%	174	9	33%
	Investment Offices	5	17.24%	149	5	56%
	Individual & Family Svcs.	7	17.50%	147	5	26%
	Commercial Printing	19	39.58%	137	10	67%
	Electric Svcs.	14	35.90%	137	10	56%
	Misc. General Mdse. Stores	9	40.91%	131	7	54%
	Acct'ing/Auditing/Bookkeeping	8	24.24%	124	8	53%
	Life Ins.	11	28.95%	124	7	44%
	Photographic Equip. & Supplies	5	31.25%	108	2	29%
	Fire, Marine & Casualty Ins.	12	18.18%	108	12	41%
	Aircraft & Parts	8	38.10%	107	6	86%
Books	6	21.43%	105	3	33%	
Misc. Shopping Goods Stores	15	33.33%	105	15	38%	
Groceries & Related Products	7	30.43%	82	5	50%	
Mailing/Reproduction/Stenographic	7	30.43%	79	4	57%	
Automotive Rentals, No Drivers	10	55.56%	76	8	73%	
Communications Equip.	10	20.00%	75	9	47%	
Medical Svcs. & Health Ins.	4	18.18%	66	3	27%	
Family Clothing Stores	3	27.27%	63	3	30%	
Savings Institutions	10	21.28%	55	7	32%	



Massachusetts MSA	DISCRIMINATION AGAINST WOMEN Industry	Comparisons w/Discrimination		Affected Workers #	Discriminating Establishments	
		#	%		#	%
	Footwear, except Rubber	5	23.81%	53	4	67%
	Paper & Paper Products	8	44.44%	52	4	40%
	Radio & TV Broadcasting	5	21.74%	48	3	30%
	Machinery, Equip. & Supplies	4	33.33%	48	2	40%
	Misc. Plastics Products	6	20.69%	44	6	38%
	Radio, TV & Computer Stores	5	20.83%	40	5	26%
	Electrical Goods	5	21.74%	40	4	44%
	Passenger Transport. Arrangement	3	27.27%	38	1	17%
	Nonstore Retailers	5	45.45%	38	4	67%
	Real Estate Agents & Managers	6	25.00%	38	5	45%
	Dairy Products	4	36.36%	36	3	50%
	Home Health Care Svcs.	5	20.83%	35	4	40%
	Special Industry Machinery	5	20.00%	35	3	25%
	Misc. Apparel/Accessory Stores	4	25.00%	32	4	25%
	Drug & Proprietary Stores	6	10.91%	29	6	11%
	Misc. Food & Kindred Products	4	28.57%	27	3	50%
	Misc. Publishing	4	26.67%	27	3	38%
	Paperboard Containers & Boxes	4	40.00%	26	4	44%
	Periodicals	3	30.00%	26	2	50%
	Beverages	5	50.00%	23	5	71%
	Drugs	3	10.71%	23	2	29%
	Misc. Chemical Products	6	30.00%	22	4	44%
	Industrial Inorganic Chemicals	3	21.43%	15	2	50%
	Furniture/Homefurnishings Stores	2	16.67%	15	2	18%
	Residential Care	1	9.09%	11	1	13%
	Social Svcs.	2	18.18%	11	2	29%
	Job Training & Related Svcs.	1	9.09%	10	1	17%
	Lumber & Other Bldg. Materials	1	9.09%	0	1	9%
	Nonresidential Bldg. Construction	1	9.09%	0	1	17%
	SICs with <10 comparisons	43	25.75%	564	41	29%
	<b>BOSTON, MA-NH TOTAL</b>	<b>1,042</b>	<b>24%</b>	<b>16,070</b>	<b>766</b>	<b>36%</b>
<b>SPRINGFIELD</b>	Misc. Converted Paper Products	10	28%	139	8	53%
	Hospitals	9	21%	119	5	56%
	Misc. Plastics Products	5	29%	90	4	50%
	Health & Allied Svcs.	3	27%	68	3	38%
	Grocery Stores	4	8%	58	3	9%
	Department Stores	6	18%	57	6	22%
	Eating & Drinking Places	4	10%	55	4	10%
	Nursing & Personal Care Facilities	5	11%	30	5	21%
	SICs with <10 comparisons	19	33%	239	19	36%
	<b>SPRINGFIELD TOTAL</b>	<b>65</b>	<b>20%</b>	<b>855</b>	<b>57</b>	<b>26%</b>

Massachusetts	DISCRIMINATION AGAINST WOMEN	Comparisons w/Discrimination		Affected Workers	Discriminating Establishments	
		#	%		#	%
<b>MSA</b>	<b>Industry</b>					
<b>WORCESTER</b>	Nursing & Personal Care Facilities	6	13%	184	4	15%
	Misc. Plastics Products	4	16%	145	3	27%
	Department Stores	4	20%	102	4	27%
	Offices & Clinics Of MDs	8	23%	78	5	38%
	Computer & Office Equip.	3	23%	63	2	50%
	Eating & Drinking Places	6	24%	45	6	24%
	Fire, Marine & Casualty Ins.	4	21%	44	4	50%
	Grocery Stores	5	15%	40	5	19%
	Hospitals	5	21%	36	3	43%
	Elect. Components & Accessories	2	20%	30	1	20%
	SICs with <10 comparisons	22	30%	192	19	34%
	<b>WORCESTER, MA-CT TOTAL</b>	<b>69</b>	<b>21%</b>	<b>960</b>	<b>56</b>	<b>28%</b>
<b>LOWELL</b>	Computer & Data Proc. Svcs.	9	26%	189	6	46%
	Computer & Office Equip.	7	21%	62	6	38%
	Elect. Components & Accessories	8	24%	56	4	31%
	Measuring & Controlling Devices	4	17%	24	4	36%
	Nursing & Personal Care Facilities	1	9%	6	1	13%
	SICs with <10 comparisons	10	22%	91	10	23%
	<b>LOWELL, MA-NH TOTAL</b>	<b>39</b>	<b>21%</b>	<b>429</b>	<b>31</b>	<b>30%</b>
<b>PROVIDENCE</b>	Eating & Drinking Places	4	22%	63	4	22%
	Department Stores	4	17%	46	4	25%
	Grocery Stores	2	20%	39	2	20%
	Hospitals	2	13%	28	1	25%
	Jewelry, Silverware & Plated Ware	3	14%	24	3	60%
	Nursing & Personal Care Facilities	0	0%	0	0	0%
	SICs with <10 comparisons	7	11%	68	7	16%
	<b>PROVIDENCE-WARWICK-PAWTUCK RI TOTAL</b>	<b>22</b>	<b>13%</b>	<b>268</b>	<b>21</b>	<b>20%</b>
<b>LAWRENCE</b>	Elect. Components & Accessories	6	29%	91	3	38%
	Hospitals	3	20%	74	2	67%
	Computer & Data Proc. Svcs.	4	25%	63	4	40%
	Nursing & Personal Care Facilities	5	14%	27	4	27%
	Measuring & Controlling Devices	3	23%	22	2	50%
	SICs with <10 comparisons	8	32%	66	7	32%
	<b>LAWRENCE MA-NH TOTAL</b>	<b>29</b>	<b>23%</b>	<b>342</b>	<b>22</b>	<b>35%</b>
<b>BROCTON</b>	Grocery Stores	3	12%	42	2	15%
	Nursing & Personal Care Facilities	2	11%	35	2	22%
	Department Stores	0	0%	0	0	0%
	SICs with <10 comparisons	2	10%	16	2	11%
	<b>BROCTON TOTAL</b>	<b>7</b>	<b>9%</b>	<b>93</b>	<b>6</b>	<b>12%</b>

Massachusetts	DISCRIMINATION AGAINST WOMEN	Comparisons w/Discrimination		Affected Workers	Discriminating Establishments	
		#	%		#	%
<b>MSA</b>	<b>Industry</b>					
<b>FITCHBURG, LEOMINSTER</b>	Misc. Plastics Products	5	45%	71	5	63%
	Hospitals	1	8%	10	1	33%
	Nursing & Personal Care Facilities	0	0%	0	0	0%
	SICs with <10 comparisons	3	11%	56	3	14%
<b>FITCHBURG, LEOMINSTER TOTAL</b>		<b>9</b>	<b>15%</b>	<b>137</b>	<b>9</b>	<b>23%</b>
<b>NEW BEDFORD</b>	Toys & Sporting Goods	3	27%	68	3	43%
	Nursing & Personal Care Facilities	2	12%	17	2	22%
	Eating & Drinking Places	1	10%	12	1	10%
	Department Stores	2	17%	0	2	22%
	SICs with <10 comparisons	1	11%	0	1	11%
<b>NEW BEDFORD TOTAL</b>		<b>9</b>	<b>15%</b>	<b>97</b>	<b>9</b>	<b>20%</b>
<b>PITTSFIELD</b>	SICs with <10 comparisons	8	35%	79	8	35%
<b>PITTSFIELD TOTAL</b>		<b>8</b>	<b>35%</b>	<b>79</b>	<b>8</b>	<b>35%</b>
<b>BOULDER-LONGMONT</b>	Hospitals	5	45%	176	2	100%
	SICs with <10 comparisons	2	29%	15	2	67%
<b>BOULDER-LONGMONT TOTAL</b>		<b>7</b>	<b>39%</b>	<b>191</b>	<b>4</b>	<b>80%</b>
<b>BARNSTABLE</b>	SICs with <10 comparisons	1	8%	11	1	8%
<b>BARNSTABLE-YARMOUTH TOTAL</b>		<b>1</b>	<b>8%</b>	<b>11</b>	<b>1</b>	<b>8%</b>
<b>MASSACHUSETTS WOMEN TOTALS</b>		<b>1,307</b>	<b>23%</b>	<b>19,529</b>	<b>990</b>	<b>33%</b>

**Table 13. Discrimination against Minorities by MSA & Industry in Massachusetts**

Massachusetts MSA	DISCRIMINATION AGAINST MINORITIES Industry	Comparisons w/Discrimination		Affected Workers	Discriminating Establishments	
		#	%	#	#	%
Boston, MA-NH	Hospitals	141	51.46%	4,771	45	70.31%
	Eating & Drinking Places	71	34.30%	1,562	61	34.66%
	Department Stores	85	47.22%	1,477	64	54.24%
	Grocery Stores	90	53.25%	1,395	83	57.24%
	Elect. Components & Accessories	90	60.81%	1,249	38	74.51%
	Nursing & Personal Care Facilities	77	37.02%	1,116	51	47.22%
	Hotels & Motels	31	23.31%	555	27	44.26%
	Commercial Banks	33	31.43%	461	25	50.00%
	Computer & Data Proc. Svcs.	56	27.86%	443	43	36.44%
	Air Transport., Scheduled	24	41.38%	366	12	50.00%
	Offices & Clinics Of MDs	31	42.47%	331	16	64.00%
	Legal Svcs.	18	37.50%	298	17	62.96%
	Medical Instruments & Supplies	23	31.51%	289	14	50.00%
	Individual & Family Svcs.	16	40.00%	283	8	42.11%
	Measuring & Controlling Devices	22	24.72%	252	11	30.56%
	Health & Allied Svcs.	19	41.30%	243	9	45.00%
	Research & Testing Svcs.	20	25.32%	210	14	40.00%
	Drug & Proprietary Stores	25	45.45%	207	25	45.45%
	Telephone Communication	21	18.10%	197	17	26.56%
	Engineering & Architect. Svcs.	23	27.38%	151	16	31.37%
	Newspapers	14	45.16%	149	5	55.56%
	Misc. Apparel/Accessory Stores	7	43.75%	145	7	43.75%
	Home Health Care Svcs.	8	40.00%	140	4	50.00%
	Life Ins.	13	41.94%	139	9	56.25%
	Computer & Office Equip.	15	27.27%	122	12	42.86%
	Security Brokers & Dealers	21	42.00%	109	18	58.06%
	Ins. Agents, Brokers & Svc.	11	33.33%	104	11	52.38%
	Dairy Products	5	41.67%	102	2	33.33%
	Misc. Shopping Goods Stores	19	44.19%	96	18	47.37%
	Lumber & Other Bldg. Materials	5	31.25%	77	4	36.36%
	Communications Equip.	9	26.47%	70	6	37.50%
	Automotive Rentals, No Drivers	4	23.53%	69	4	40.00%
	Fire, Marine & Casualty Ins.	14	27.45%	67	10	38.46%
Drugs	4	15.38%	66	2	28.57%	
Medical Svc. & Health Ins.	6	33.33%	66	4	44.44%	
Misc. Plastics Products	9	33.33%	66	5	33.33%	
Residential Care	4	36.36%	65	3	37.50%	
Prof. & Commercial Equip.	14	24.56%	61	12	40.00%	
Acct'ing/Auditing/Bookkeeping	4	19.05%	58	4	28.57%	
Commercial Printing	6	20.00%	57	3	21.43%	
Paperboard Containers & Boxes	5	27.78%	53	3	33.33%	
Misc. General Mdse. Stores	5	33.33%	50	5	38.46%	

Massachusetts MSA	DISCRIMINATION AGAINST MINORITIES Industry	Comparisons w/Discrimination		Affected Workers	Discriminating Establishments	
		#	%	#	#	%
	Investment Offices	2	12.50%	49	2	25.00%
	Electric Svcs.	8	22.86%	48	6	37.50%
	Radio, TV & Computer Stores	8	36.36%	45	8	42.11%
	Books	5	23.81%	44	3	37.50%
	Aircraft & Parts	8	44.44%	39	3	42.86%
	Motor Vehicles/Parts/Supplies	5	50.00%	37	5	71.43%
	Special Industry Machinery	4	16.67%	36	2	18.18%
	Footwear, except Rubber	6	30.00%	32	4	66.67%
	Mailing/Reproduction/Steno.	5	41.67%	31	3	75.00%
	Savings Institutions	6	26.09%	28	6	31.58%
	Job Training & Related Svcs.	3	27.27%	26	1	16.67%
	Cable & Other Pay TV Svcs.	6	40.00%	23	6	60.00%
	Real Estate Agents & Managers	4	26.67%	19	3	27.27%
	Furniture/Homefurnishings Stores	3	30.00%	16	3	33.33%
	Misc. Chemical Products	2	15.38%	16	1	12.50%
	Beverages	1	10.00%	7	1	12.50%
	Photographic Equip. & Supplies	3	17.65%	6	3	42.86%
	Radio & TV Broadcasting	1	5.88%	0	1	12.50%
	SICs with <10 comparisons	74	31.36%	867	66	34.38%
<b>Boston, MA-NH Total</b>		<b>1,272</b>	<b>35.70%</b>	<b>19,156</b>	<b>874</b>	<b>43.83%</b>
<b>Springfield, MA</b>	Hospitals	19	54.29%	279	6	66.67%
	Eating & Drinking Places	20	51.28%	228	20	51.28%
	Grocery Stores	18	47.37%	109	17	50.00%
	Nursing & Personal Care Facilities	7	26.92%	108	7	29.17%
	Department Stores	13	38.24%	102	12	44.44%
	Misc. Converted Paper Products	5	20.83%	94	5	35.71%
	Misc. Plastics Products	6	42.86%	79	4	50.00%
	Paperboard Containers & Boxes	1	10.00%	6	1	16.67%
	SICs with <10 comparisons	22	37.29%	201	20	38.46%
<b>Springfield, MA Total</b>		<b>111</b>	<b>39.78%</b>	<b>1,206</b>	<b>92</b>	<b>43.19%</b>
<b>Worcester, MA-CT</b>	Misc. Plastics Products	5	20.83%	244	2	16.67%
	Nursing & Personal Care Facilities	9	32.14%	187	9	36.00%
	Department Stores	8	47.06%	161	7	46.67%
	Eating & Drinking Places	10	40.00%	159	10	40.00%
	Grocery Stores	9	37.50%	85	9	37.50%
	Computer & Office Equip.	3	30.00%	26	2	50.00%
	Hospitals	3	27.27%	9	2	28.57%
	Offices & Clinics Of MDs	0	0.00%	0	0	0.00%
	SICs with <10 comparisons	27	30.68%	328	24	34.29%
<b>Worcester, MA-CT Total</b>		<b>74</b>	<b>31.09%</b>	<b>1,198</b>	<b>65</b>	<b>34.57%</b>

Massachusetts MSA	DISCRIMINATION AGAINST MINORITIES Industry	Comparisons w/Discrimination		Affected Workers	Discriminating Establishments	
		#	%	#	#	%
Lowell, MA-NH	Elect. Components & Accessories	12	40.00%	145	8	61.54%
	Computer & Office Equip.	9	34.62%	94	9	60.00%
	Computer & Data Proc. Svcs.	6	24.00%	47	4	30.77%
	Measuring & Controlling Devices	1	5.88%	4	1	9.09%
	SICs with <10 comparisons	16	37.21%	141	16	37.21%
<b>Lowell, MA-NH Total</b>		<b>44</b>	<b>31.21%</b>	<b>431</b>	<b>38</b>	<b>40.00%</b>
Providence- FallRvr- Wrwck,RI-MA	Nursing & Personal Care Facilities	10	100.00%	210	9	100.00%
	Jewelry/Silverware/Plated Ware	9	50.00%	150	4	80.00%
	Department Stores	8	36.36%	86	8	50.00%
	Eating & Drinking Places	8	47.06%	80	8	47.06%
	Grocery Stores	3	30.00%	31	3	30.00%
SICs with <10 comparisons		28	45.90%	331	25	51.02%
<b>Providence-FallRvr-Wrwck,RI-MA Total</b>		<b>66</b>	<b>47.83%</b>	<b>889</b>	<b>57</b>	<b>53.77%</b>
Lawrence, MA- NH	Hospitals	4	36.36%	82	2	66.67%
	Nursing & Personal Care Facilities	4	23.53%	79	4	26.67%
	Elect. Components & Accessories	4	19.05%	71	2	25.00%
	Measuring & Controlling Devices	1	10.00%	9	1	25.00%
	SICs with <10 comparisons	3	12.50%	15	3	12.50%
<b>Lawrence, MA-NH Total</b>		<b>16</b>	<b>19.28%</b>	<b>256</b>	<b>12</b>	<b>22.22%</b>
Brockton, MA	Nursing & Personal Care Facilities	5	38.46%	76	4	44.44%
	Department Stores	5	35.71%	63	4	40.00%
	Grocery Stores	6	54.55%	47	6	54.55%
	SICs with <10 comparisons	5	31.25%	69	5	33.33%
<b>Brockton, MA Total</b>		<b>21</b>	<b>38.89%</b>	<b>255</b>	<b>19</b>	<b>42.22%</b>
Fitchburg- Leominster, MA	Misc. Plastics Products	3	27.27%	28	3	37.50%
	SICs with <10 comparisons	13	31.71%	148	11	36.67%
<b>Fitchburg-Leominster, MA Total</b>		<b>16</b>	<b>30.77%</b>	<b>176</b>	<b>14</b>	<b>36.84%</b>
New Bedford, MA	Eating & Drinking Places	5	50.00%	21	5	50.00%
	Department Stores	3	25.00%	9	3	33.33%
	SICs with <10 comparisons	2	10.00%	5	2	10.00%
<b>New Bedford, MA Total</b>		<b>10</b>	<b>23.81%</b>	<b>35</b>	<b>10</b>	<b>25.64%</b>
Pittsfield, MA	SICs with <10 comparisons	3	25.00%	33	3	25.00%
<b>Pittsfield, MA Total</b>		<b>3</b>	<b>25.00%</b>	<b>33</b>	<b>3</b>	<b>25.00%</b>
Barnstable- Yarmouth, MA	SICs with <10 comparisons	3	27.27%	15	3	27.27%
<b>Barnstable-Yarmouth, MA Total</b>		<b>3</b>	<b>27.27%</b>	<b>15</b>	<b>3</b>	<b>27.27%</b>
<b>MASSACHUSETTS MINORITIES TOTALS</b>		<b>1,636</b>	<b>35.33%</b>	<b>23,648</b>	<b>1,187</b>	<b>42.39%</b>

**Table 14. Discrimination against Blacks by MSA & Industry in Massachusetts**

Massachusetts	DISCRIMINATION AGAINST BLACKS	Comparisons w/Discrimination		Affected Workers	Discriminating Establishments	
		#	%	#	#	%
<b>MSA</b>	<b>Industry</b>					
<b>Boston, MA-NH</b>	Hospitals	96	54.55%	2,722	43	68.25%
	Nursing & Personal Care Facilities	77	41.40%	1,205	55	50.93%
	Grocery Stores	89	59.73%	874	88	61.54%
	Department Stores	64	50.00%	833	61	53.04%
	Hotels & Motels	27	26.21%	402	24	40.00%
	Eating & Drinking Places	50	32.26%	325	46	33.09%
	Legal Svcs.	19	<b>76.00%</b>	258	19	76.00%
	Commercial Banks	25	33.78%	238	21	43.75%
	Individual & Family Svcs.	17	42.50%	220	9	47.37%
	Offices & Clinics Of MDs	22	37.29%	211	14	58.33%
	Health & Allied Svcs.	14	42.42%	140	9	56.25%
	Elect. Components & Accessories	21	47.73%	139	19	70.37%
	Drug & Proprietary Stores	26	47.27%	127	26	47.27%
	Home Health Care Svcs.	8	53.33%	112	4	50.00%
	Air Transport., Scheduled	10	21.28%	105	6	30.00%
	Computer & Data Proc. Svcs.	15	34.88%	93	14	37.84%
	Telephone Communication	11	45.83%	90	11	45.83%
	Misc. Apparel/Accessory Stores	8	50.00%	83	8	50.00%
	Lumber & Other Bldg. Materials	7	58.33%	72	7	63.64%
	Life Ins.	7	36.84%	62	5	45.45%
	Electric Svcs.	8	38.10%	54	6	42.86%
	Residential Care	4	40.00%	52	3	37.50%
	Ins. Agents, Brokers & Svc.	6	35.29%	52	6	35.29%
	Medical Svc. & Health Ins.	4	30.77%	44	4	50.00%
	Research & Testing Svcs.	6	33.33%	35	6	46.15%
	Misc. Shopping Goods Stores	7	33.33%	31	7	35.00%
	Security Brokers & Dealers	10	40.00%	31	10	45.45%
	Automotive Rentals, No Drivers	5	33.33%	30	4	40.00%
	Fire, Marine & Casualty Ins.	5	35.71%	28	5	35.71%
	Radio, TV & Computer Stores	6	40.00%	20	6	42.86%
	Cable & Other Pay TV Svcs.	5	50.00%	17	4	57.14%
Engineering & Architect. Svcs.	3	25.00%	13	3	37.50%	
Misc. Plastics Products	6	46.15%	12	6	50.00%	
Measuring & Controlling Devices	3	30.00%	11	3	30.00%	
Photographic Equip. & Supplies	2	13.33%	6	2	28.57%	
Radio & TV Broadcasting	0	<b>0.00%</b>	0	0	0.00%	
SICs with <10 comparisons	70	30.97%	483	65	32.34%	
<b>Boston, MA-NH Total</b>		<b>763</b>	<b>40.80%</b>	<b>9,228</b>	<b>629</b>	<b>46.25%</b>

<b>Springfield, MA</b>	Nursing & Personal Care Facilities	9	36.00%	113	9	37.50%
	Department Stores	14	46.67%	100	13	48.15%
	Eating & Drinking Places	18	46.15%	95	18	46.15%
	Hospitals	9	64.29%	94	7	77.78%
	Misc. Converted Paper Products	4	33.33%	19	4	44.44%
	SICs with <10 comparisons	13	27.08%	86	11	26.83%
<b>Springfield, MA Total</b>		<b>67</b>	<b>39.88%</b>	<b>507</b>	<b>62</b>	<b>41.61%</b>
<b>Providence-Fall River-Warwick, RI-MA</b>	Nursing & Personal Care Facilities	9	90.00%	154	9	100.00%
	Department Stores	6	42.86%	35	6	46.15%
	Eating & Drinking Places	7	50.00%	27	7	50.00%
	SICs with <10 comparisons	8	50.00%	39	8	50.00%
<b>Providence-Fall River-Warwick, RI-MA Total</b>		<b>30</b>	<b>55.56%</b>	<b>255</b>	<b>30</b>	<b>57.69%</b>
<b>Worcester, MA-CT</b>	Nursing & Personal Care Facilities	10	40.00%	109	10	40.00%
	SICs with <10 comparisons	7	31.82%	51	7	33.33%
<b>Worcester, MA-CT Total</b>		<b>17</b>	<b>36.17%</b>	<b>160</b>	<b>17</b>	<b>36.96%</b>
<b>Brockton, MA</b>	Department Stores	5	35.71%	55	4	40.00%
	Nursing & Personal Care Facilities	4	40.00%	51	4	44.44%
	Grocery Stores	5	50.00%	33	5	50.00%
	SICs with <10 comparisons	5	41.67%	37	5	41.67%
<b>Brockton, MA Total</b>		<b>19</b>	<b>41.30%</b>	<b>176</b>	<b>18</b>	<b>43.90%</b>
<b>New Bedford, MA</b>	SICs with <10 comparisons	2	7.41%	5	2	7.41%
	<b>New Bedford, MA Total</b>		<b>2</b>	<b>7.41%</b>	<b>5</b>	<b>2</b>
<b>Lawrence, MA-NH</b>	Nursing & Personal Care Facilities	3	25.00%	6	3	25.00%
	SICs with <10 comparisons	3	60.00%	13	3	60.00%
<b>Lawrence, MA-NH Total</b>		<b>6</b>	<b>35.29%</b>	<b>19</b>	<b>6</b>	<b>35.29%</b>
<b>Fitchburg-Leominster, MA</b>	SICs with <10 comparisons	6	35.29%	30	5	33.33%
	<b>Fitchburg-Leominster, MA Total</b>		<b>6</b>	<b>35.29%</b>	<b>30</b>	<b>5</b>
<b>Lowell, MA-NH</b>	SICs with <10 comparisons	5	41.67%	39	5	41.67%
	<b>Lowell, MA-NH Total</b>		<b>5</b>	<b>41.67%</b>	<b>39</b>	<b>5</b>
<b>Pittsfield, MA</b>	SICs with <10 comparisons	2	28.57%	13	2	28.57%
	<b>Pittsfield, MA Total</b>		<b>2</b>	<b>28.57%</b>	<b>13</b>	<b>2</b>
<b>MASSACHUSETTS BLACKS TOTALS</b>		<b>917</b>	<b>40.24%</b>	<b>10,431</b>	<b>776</b>	<b>44.88%</b>



Table 15. Discrimination against Hispanics by MSA & Industry in Massachusetts

Massachusetts	DISCRIMINATION AGAINST HISPANICS	Comparisons w/ Discrimination		Affected Workers	Discriminating Establishments	
		#	%	#	#	%
<b>MSA</b>	<b>Industry</b>					
<b>Boston, MA-NH</b>	Eating & Drinking Places	58	30.05%	1,173	55	32.35%
	Hospitals	49	51.04%	700	31	56.36%
	Department Stores	60	40.54%	523	46	42.59%
	Hotels & Motels	21	23.08%	408	18	31.03%
	Nursing & Personal Care Facilities	46	45.54%	336	46	45.54%
	Grocery Stores	53	45.69%	296	53	45.69%
	Elect. Components & Accessories	31	46.27%	268	20	52.63%
	Air Transport., Scheduled	10	47.62%	152	6	46.15%
	Individual & Family Srvcs.	11	44.00%	74	9	52.94%
	Dairy Products	4	40.00%	67	2	40.00%
	Misc. Apparel/Accessory Stores	8	50.00%	64	8	50.00%
	Offices & Clinics Of MDs	6	30.00%	52	6	35.29%
	Paperboard Containers & Boxes	5	35.71%	51	4	44.44%
	Medical Instruments & Supplies	5	22.73%	40	5	29.41%
	Misc. Plastics Products	7	38.89%	37	5	38.46%
	Health & Allied Srvcs.	6	50.00%	32	5	55.56%
	Automotive Rentals, No Drivers	4	28.57%	30	4	40.00%
	Measuring & Controlling Devices	4	33.33%	30	3	27.27%
	SICs with <10 comparisons	72	35.64%	597	68	36.76%
	<b>Boston, MA-NH Total</b>		<b>460</b>	<b>38.40%</b>	<b>4,929</b>	<b>394</b>
<b>Springfield, MA</b>	Eating & Drinking Places	18	47.37%	163	18	47.37%
	Hospitals	11	50.00%	106	5	55.56%
	Misc. Converted Paper Products	9	37.50%	84	8	57.14%
	Department Stores	11	33.33%	67	10	37.04%
	Nursing & Personal Care Facilities	8	33.33%	45	8	33.33%
	Misc. Plastics Products	5	35.71%	39	3	37.50%
	Paperboard Containers & Boxes	2	20.00%	0	2	33.33%
	SICs with <10 comparisons	14	41.18%	112	13	41.94%
<b>Springfield, MA Total</b>		<b>78</b>	<b>39.20%</b>	<b>616</b>	<b>67</b>	<b>42.68%</b>
<b>Worcester, MA-CT</b>	Misc. Plastics Products	7	35.00%	203	4	33.33%
	Eating & Drinking Places	10	40.00%	133	10	40.00%
	Department Stores	8	47.06%	117	7	46.67%
	Nursing & Personal Care Facilities	6	27.27%	60	6	27.27%
	Grocery Stores	9	39.13%	50	9	39.13%
	SICs with <10 comparisons	9	23.08%	73	9	25.00%
<b>Worcester, MA-CT Total</b>		<b>49</b>	<b>33.56%</b>	<b>635</b>	<b>45</b>	<b>33.83%</b>

Massachusetts MSA	DISCRIMINATION AGAINST HISPANICS Industry	Comparisons w/ Discrimination		Affected Workers	Discriminating Establishments	
		#	%	#	#	%
Providence- FallRvr- Wrwck,RI-MA	Jewelry, Silverware & Plated Ware	9	64.29%	161	4	80.00%
	Eating & Drinking Places	7	41.18%	39	7	41.18%
	Department Stores	5	45.45%	32	5	45.45%
	SICs with <10 comparisons	16	53.33%	155	15	57.69%
<b>Providence-FallRvr-Wrwck,RI-MA Total</b>		<b>37</b>	<b>51.39%</b>	<b>387</b>	<b>31</b>	<b>52.54%</b>
Lawrence, MA- NH	Nursing & Personal Care Facilities	4	26.67%	68	4	26.67%
	Hospitals	3	27.27%	44	3	100.00%
	SICs with <10 comparisons	1	4.76%	15	1	5.56%
<b>Lawrence, MA-NH Total</b>		<b>8</b>	<b>17.02%</b>	<b>127</b>	<b>8</b>	<b>22.22%</b>
Lowell, MA-NH	SICs with <10 comparisons	12	28.57%	58	12	28.57%
	<b>Lowell, MA-NH Total</b>		<b>12</b>	<b>28.57%</b>	<b>58</b>	<b>12</b>
Fitchburg- Leominster, MA	Misc. Plastics Products	3	27.27%	51	2	25.00%
	SICs with <10 comparisons	9	37.50%	83	9	45.00%
<b>Fitchburg-Leominster, MA Total</b>		<b>12</b>	<b>34.29%</b>	<b>133</b>	<b>11</b>	<b>39.29%</b>
Brockton, MA	Department Stores	0	0.00%	0	0	0.00%
	SICs with <10 comparisons	7	38.89%	35	7	38.89%
	<b>Brockton, MA Total</b>		<b>7</b>	<b>25.00%</b>	<b>35</b>	<b>7</b>
Pittsfield, MA	SICs with <10 comparisons	2	66.67%	12	2	66.67%
	<b>Pittsfield, MA Total</b>		<b>2</b>	<b>66.67%</b>	<b>12</b>	<b>2</b>
<b>MASSACHUSETTS HISPANICS TOTALS</b>		<b>668</b>	<b>37.59%</b>	<b>6,950</b>	<b>580</b>	<b>39.89%</b>

**Table 16. Discrimination against Asians by MSA & Industry in Massachusetts**

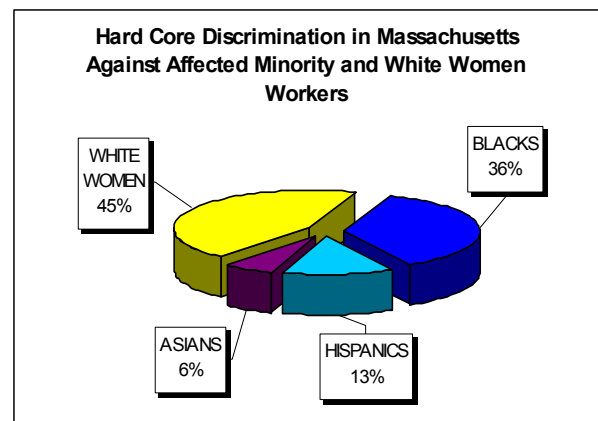
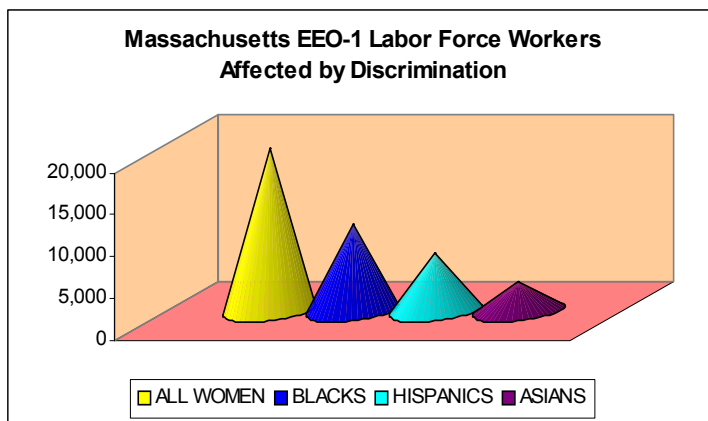
Massachusetts MSA	DISCRIMINATION AGAINST ASIANS Industry	Comparisons w/ Discrimination		Affected Workers	Discriminating Establishments		
		#	%	#	#	%	
Boston, MA-NH	Elect. Components & Accessories	55	50.46%	668	29	59.18%	
	Hotels & Motels	31	43.06%	234	31	54.39%	
	Computer & Data Proc. Svcs.	26	28.89%	226	26	28.89%	
	Hospitals	21	45.65%	225	21	45.65%	
	Medical Instruments & Supplies	20	35.09%	214	14	53.85%	
	Research & Testing Svcs.	16	39.02%	149	15	44.12%	
	Department Stores	11	68.75%	123	11	68.75%	
	Measuring & Controlling Devices	12	25.00%	113	10	34.48%	
	Commercial Banks	16	26.23%	111	16	40.00%	
	Computer & Office Equip.	8	25.00%	87	8	33.33%	
	Engineering & Architect. Svcs.	9	24.32%	53	9	24.32%	
	Communications Equip.	6	33.33%	51	5	38.46%	
	Telephone Communication	6	27.27%	49	6	27.27%	
	Acct'ing/Auditing/Bookkeeping	3	30.00%	42	3	30.00%	
	Prof. & Commercial Equip.	8	47.06%	41	8	47.06%	
	Security Brokers & Dealers	5	35.71%	27	5	45.45%	
	Special Industry Machinery	3	25.00%	11	2	25.00%	
	SICs with <10 comparisons	43	30.28%	297	42	32.56%	
	<b>Boston, MA-NH Total</b>		<b>299</b>	<b>35.43%</b>	<b>2,720</b>	<b>261</b>	<b>39.67%</b>
	Lowell, MA-NH	Elect. Components & Accessories	11	52.38%	105	9	75.00%
Computer & Office Equip.		10	47.62%	95	10	71.43%	
Measuring & Controlling Devices		2	20.00%	7	2	25.00%	
SICs with <10 comparisons		7	31.82%	46	7	31.82%	
<b>Lowell, MA-NH Total</b>		<b>30</b>	<b>40.54%</b>	<b>252</b>	<b>28</b>	<b>50.00%</b>	
Worcester, MA-CT	SICs with <10 comparisons	18	45.00%	234	16	53.33%	
<b>Worcester, MA-CT Total</b>		<b>18</b>	<b>45.00%</b>	<b>234</b>	<b>16</b>	<b>53.33%</b>	
Lawrence, MA-NH	Elect. Components & Accessories	2	18.18%	69	2	40.00%	
	SICs with <10 comparisons	4	25.00%	54	4	33.33%	
<b>Lawrence, MA-NH Total</b>		<b>6</b>	<b>22.22%</b>	<b>123</b>	<b>6</b>	<b>35.29%</b>	
Provdnce-FallRvr-	SICs with <10 comparisons	5	31.25%	43	5	35.71%	
<b>Providence-FallRvr-Wrwck,RI-MA Total</b>		<b>5</b>	<b>31.25%</b>	<b>43</b>	<b>5</b>	<b>35.71%</b>	
Fitchburg-Leominster, MA	Misc. Plastics Products	7	63.64%	83	6	75.00%	
	SICs with <10 comparisons	2	50.00%	23	2	50.00%	
<b>Fitchburg-Leominster, MA Total</b>		<b>9</b>	<b>60.00%</b>	<b>106</b>	<b>8</b>	<b>66.67%</b>	
Springfield, MA	SICs with <10 comparisons	3	42.86%	24	2	50.00%	
<b>Springfield, MA Total</b>		<b>3</b>	<b>42.86%</b>	<b>24</b>	<b>2</b>	<b>50.00%</b>	
<b>MASSACHUSETTS ASIANS TOTALS</b>		<b>370</b>	<b>36.06%</b>	<b>3,502</b>	<b>326</b>	<b>41.16%</b>	

## §14. THE BOTTOM LINE OF VISIBLE INTENTIONAL JOB DISCRIMINATION IN THIS STATE

**Table 17. Bottom Line of Discrimination in Massachusetts.**

Bottom Line of Discrimination in Massachusetts	Comparisons with Discrimination		Affected Workers	Discriminating Establishments		Hard Core Discriminators			
	#	%		#	#	%	Establishments		Workers
								#	% of Affected Workers
<b>ALL WOMEN</b>	1,307	22.67%	19,529	990	33.21%	220	7.38%	7,838	40.13%
<b>MINORITIES</b>	1,636	35.33%	23,648	1,187	42.39%	401	14.32%	11,346	47.98%
<b>BLACKS</b>	917	40.24%	10,431	776	44.88%	234	13.53%	5,289	50.71%
<b>HISPANICS</b>	668	37.59%	6,950	580	39.89%	102	7.02%	1,942	27.94%
<b>ASIANS</b>	370	36.06%	3,502	326	41.16%	53	6.69%	879	25.11%

Every time a Black worker sought an employment opportunity in 1999, he or



she had a 40% chance of facing discrimination – more than two fifths of the time. A Hispanic worker faced this risk 38% of the time, while Asian workers faced it 36% of the time. Women faced the risk of discrimination 23% or nearly a quarter of the time.

The Boston, Springfield, Worcester, Lowell, Providence and Laurence MSAs included 35,877 of all affected workers or 97% of all affected workers in the state.

## §15. CONCLUSIONS AND RECOMMENDATIONS

This state study has the same objectives as the National Study: (1) to assist the public in deciding whether discrimination is still so severe that affirmative action continues to be necessary to raise the status of minorities and women to that of equality; (2) to enable those employers whose practices appear discriminatory to understand their situations and take actions they deem appropriate; (3) to enable public and private agencies to address the continuation of intentional job discrimination; and, (4) to bring a modest element of predictability and stability to the law of employment discrimination.<sup>17</sup>

1. The necessity for continued affirmative action is established by the statistics in this state. The playing field of employment in this state is clearly not level. The only way this massive problem of intentional discrimination can be usefully and practically addressed is by encouraging establishments to recruit, hire, train, assign, promote, pay and treat qualified minorities and women as they treat qualified whites and males. This is all that affirmative action programs have ever expected. We know that there are qualified minorities and women in this state, because they are currently working for employers who did not discriminate against them. The establishments currently discriminating are in as good or better a position to find qualified workers, as were those who found them in earlier years.
  2. Employers in this state are entitled to know where they stand vis-a-vis other similar employers. The Federal government, which has this information, has not supplied it to them. Without that knowledge, they cannot address their situation, either by preparing justifications or by taking steps to get out of the statistical trap they are in. They should attempt to secure the kind of analysis in this study from Federal or State Agencies. Failing that, employers may seek further information on obtaining this information by examining the EEO1.com website.
  3. The State agencies charged with enforcing the equal employment opportunity laws of this state should:
    - A. Request from EEOC the statistical information with the identification of the establishments described in this study, and develop a plan to address them in cooperation with other agencies and organizations.
    - B. This plan should include:
      - (1) Adopting a systemic analysis of EEO-1 data for this state, updated annually, to identify establishments that may be discriminating;
-

- (2) Advising employers if they are at risk of a finding of discrimination against them, based on these statistics;
  - (3) Making clear to such employers that they may take affirmative action to reduce or eliminate the risk of findings of discrimination against them;
  - (4) Encouraging them to report the results of their efforts to the Federal/State/local agency involved;
  - (5) Instituting formal proceedings against those employers who decline without justification to:
    - (a) File EEO-1 reports.
    - (b) Undertake enforceable affirmative action programs to address the apparent discrimination.
  - (6) Invite private counsel to participate in programs of advice to employers.
  - (7) Seek binding obligations from these employers to increase their utilization of qualified minority and female employees, while leaving litigation over damage issues primarily to private counsel.
4. Private organizations seeking to improve opportunities for women and minorities should press the government agencies to secure enforceable and reviewable promises to increase utilization of minority and female employees, in preference to securing damages for victims of discrimination that can be obtained by private counsel. These organizations and agencies should evaluate the government by how many jobs and promotions are obtained for how many workers, rather than by how much money is obtained for a few.
  5. The result of the foregoing strategy should be the reduction of intentional discrimination in this state and the improvement of equality, not only in employment opportunity, but also in other areas of life where those who are fairly employed can further opportunities for themselves and their posterity.
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## §16. GLOSSARY

**AFFECTED WORKERS.** The number of additional workers who would have been employed by an establishment that was more than two standard deviations below the mean in utilization of minority or female employees if the establishment had employed them at the local industry and occupational level. This remedy is appropriate where intentional discrimination has been established.

**AFFIRMATIVE ACTION.** Any action taken by an employer, other than cessation of discriminatory actions, practices, procedures or tests, which has the intent or effect of improving employment opportunities for minorities and/or women. Such action may be informal as in more careful examination of relative qualifications of competing candidates, or more formal as in the adoption and implementation of plans which require examination of practices, procedures and tests to assure that they provide equal employment opportunity and to modify and correct those that do not. Such actions may include changing recruitment and other ways of doing business so as to include minorities and/or women.

Affirmative Action Plans may include “goals and timetables” as “benchmarks for measuring compliance with Title VII and eliminating the lingering effects of past discrimination,” but may not include a “quota” or “preference” which is a “rigid numerical requirement which must unconditionally be met.” Affirmative action, either formal or informal, is justified when an employer’s work force shows a “manifest imbalance” in the employment of minorities or women, when measured against appropriate peer establishments or the relevant labor market and whenever the employer reasonably believes that its existing employment pattern puts it in jeopardy of a finding of a “pattern or practice” of discrimination, a class action finding of discrimination or a finding of discrimination in individual cases.

All of these uses of statistics to identify and remedy discrimination have been approved by the Supreme Court. See *Sheetmetal Workers Local 28 v. EEOC*, 478 U.S. 421, 495 (1986); *United Steelworkers v. Weber*, 433 U.S. 193 (1979); *Johnson v. Transportation Agency, Santa Clara County*, 480 U.S. 616 (1987); *Wygant v. Jackson Board of Education*, 476 U.S. 267 (1986); *McDonnell Douglas v. Green*, 411 U.S. 792 (1973); *EEOC v. Shell Oil Company*, 466 U.S. 54 (1984).

**ASIAN-PACIFIC ISLANDERS.** See “Groups.”

**BLACKS.** See “Groups.”

**COMPARISON.** In this study, comparing the utilization of women or minorities in an occupational group at one establishment with the average utilization in that category at other establishments in the same industry and labor market. See *Peer Establishments and Statistical Significance*.

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**EEO1 LABOR FORCE.** In this study, establishments with 50 or more employees in metropolitan areas that report on Form EEO-1.

**EEO-1 REPORT.** All employers with 100 or more employees and many with fifty or more, have been required to file reports on the composition of their work forces since 1966 on a form called EEO-1. This employer reporting system has enabled the continuous annual collection of information on the race, sex, national origin, and occupation of employees. The Office of Federal Contract Compliance Programs (OFCCP) has required government contractors to file identical reports with respect to establishments of 50 or more employees.<sup>18</sup> The reports require information on the number of employees who are men and women, Black, Hispanic, Asian Pacific and Native American.

**EEOC.** The initials of the Equal Employment Opportunity Commission, an independent federal agency charged with enforcing Title VII of the Civil Rights Act of 1964, prohibiting discrimination on the basis of race, color, religion, sex or national origin, and other statutes prohibiting discrimination based on sex, age and disability. Title VII expressly authorizes the EEOC to require reports from the institutions it regulates.

**EMPLOYMENT OPPORTUNITY.** An “employment opportunity” may consist of obtaining employment, or of any condition or privilege of employment once obtained including promotion, pay, training, transfer, discipline, layoff and discharge.

**ESTABLISHMENT.** An economic unit, usually at a single physical location, that produces goods or services, such as a manufacturing plant, office, or retail store. An employer may have one or more establishments.

**GLASS CEILING.** The level in an employer’s hierarchy of work positions at which members of discriminated-against groups face restrictions in their opportunities to obtain higher-level, managerial, decision-making, or better-paid employment. Also, the barriers that these groups face as they seek to advance into those higher-level positions.

### **GROUPS (RACE/ETHNICITY).**

The EEOC defines White, Black, Hispanic, Asian-Pacific Islander, and Native American in the instructions to the EEO-1 form as follows:

"Race/ethnic designations as used by the Equal Employment Opportunity Commission do not denote scientific definitions of anthropological origins. For the purposes of this report, an employee may be included in the group to which he or she appears to belong, identifies with, or is regarded in the community as belonging. However, no person should be counted in more than one race/ethnic group.

"The race/ethnic categories for this survey are:

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**"White** (Not of Hispanic origin)-All persons having origins in any of the original peoples of Europe, North Africa, or the Middle East.

**"Black** (Not of Hispanic origin)-All persons having origins in any of the Black racial groups of Africa.

**"Hispanic** - All persons of Mexican, Puerto Rican, Cuban, Central or South American, or other Spanish culture or origin, regardless of race.

**"Asian or Pacific Islander** - All persons having origins in any of the original peoples of the Far East, Southeast Asia, the Indian Subcontinent, or the Pacific Islands. This area includes, for example, China, India, Japan, Korea, the Philippine Islands, and Samoa.

**"American Indian or Alaskan Native** - All persons having origins in any of the original peoples of North America, and who maintain cultural identification through tribal affiliation or community recognition."

**HISPANICS.** See "Groups" above.

**INTENTIONAL DISCRIMINATION.** "Intentional Discrimination" exists "when a complaining party demonstrates that **race, color, religion, sex or national origin was a motivating factor for any employment practice, even though other factors also motivated the practice.**"<sup>19</sup> This means that the intent need not be the sole factor in an employment decision. It is enough to show that it was one of the motivating factors. If an employer has both a legitimate reason for its practices and also a discriminatory reason, then it is engaged in intentional discrimination under the Civil Rights Act. See Statistical Significance.

**METROPOLITAN STATISTICAL AREA (MSA).** A geographical area, usually defined in terms of counties, designated by the U. S. Bureau of Census to represent a large concentration of population that functions as a geographically-integrated labor market.

**OCCUPATIONAL GROUP or CATEGORY.** One of nine job categories used in reporting employment utilization in EEO-1 reports: Officials and managers, Prof.s, technicians, sales workers, office and clerical workers, craft workers (skilled), operatives (semi-skilled), laborers (unskilled), and service workers.

The EEOC, in the instructions to the EEO-1 form, provides the following definitions for each category:

*"Officials and managers.* - Occupations requiring administrative and managerial personnel who set broad policies, exercise overall responsibility for execution of these policies, and direct individual departments or special phases of a firm's operations. Includes: officials, executives, middle management, plant managers, department managers, and superintendents, salaried supervisors who are members of management, purchasing agents and buyers, railroad conductors and yard masters, ship captains, mates and other officers, farm operators and managers, and kindred workers.

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"*Professionals*. - Occupations requiring either college graduation or experience of such kind and amount as to provide a comparable background. Includes: accountants and auditors, airplane pilots and navigators, architects, artists, chemists, designers, dietitians, editors, engineers, lawyers, librarians, mathematicians, natural scientists, registered professional nurses, personnel and labor relations specialists, physical scientists, physicians, social scientists, teachers, surveyors and kindred workers.

"*Technicians*. - Occupations requiring a combination of basic scientific knowledge and manual skill which can be obtained through 2 years of post high school education, such as is offered in many technical institutes and junior colleges, or through equivalent on-the-job training. Includes: computer programmers, drafters, engineering aides, junior engineers, mathematical aides, licensed, practical or vocational nurses, photographers, radio operators, scientific assistants, technical illustrators, technicians (medical, dental, electronic, physical science), and kindred workers.

"*Sales*. - Occupations engaging wholly or primarily in direct selling. Includes: advertising agents and sales workers, insurance agents and brokers, real estate agents and brokers, stock and bond sales workers, demonstrators, sales workers and sales clerks, grocery clerks, and cashiers/checkers, and kindred workers.

"*Office and clerical*. - Includes all clerical-type work regard-less of level of difficulty, where the activities are predominantly nonmanual though some manual work not directly involved with altering or transporting the products is included. Includes: bookkeepers, collectors (bills and accounts), messengers and office helpers, office machine operators (including computer), shipping and receiving clerks, stenographers, typists and secretaries, telegraph and telephone operators, legal assistants, and kindred workers.

"*Craft Workers (skilled)*. - Manual workers of relatively high skill level having a thorough and comprehensive knowledge of the processes involved in their work. Exercise considerable independent judgment and usually receive an extensive period of training. Includes: the building trades, hourly paid supervisors and lead operators who are not members of management, mechanics and repairers, skilled machining occupations, compositors and typesetters, electricians, engravers, painters (construction and maintenance), motion picture projectionists, pattern and model makers, stationary engineers, tailors and tailoresses, arts occupations, handpainters, coaters, bakers, decorating occupations, and kindred workers.

"*Operatives (semiskilled)* - Workers who operate machine or processing equipment or perform other factory-type duties of intermediate skill level which can be mastered in a few weeks and require only limited training. Includes: apprentices (auto mechanics, plumbers, bricklayers, carpenters, electricians, machinists, mechanics, building trades, metalworking trades, printing trades, etc.), operatives, attendants (auto service and parking), blasters, chauffeurs, delivery workers, sewers and stitchers, dryers, furnace workers, heaters, laundry and dry cleaning operatives, milliners, mine operatives and laborers, motor operators, oilers and greasers (except auto), painters (manufactured articles), photographic process workers, truck and tractor drivers, knitting, looping, taping and weaving machine operators, welders and flamecutters, electrical and electronic equipment assemblers, butchers and meatcutters, inspectors, testers and graders, handpackers and packagers, and kindred workers.

"*Laborers (unskilled)*. - Workers in manual occupations which generally require no special training who perform elementary duties that may be learned in a few days and require the application of little or no independent judgment. Includes: garage laborers, car washers and greasers, groundskeepers and gardeners, farmworkers, stevedores, wood choppers, laborers performing lifting, digging, mixing, loading and pulling operations, and kindred workers.

"*Service workers*. - Workers in both protective and non-protective service occupations. Includes: attendants (hospital and other institutions, professional and personal service, including nurses aides, and orderlies), barbers, charworkers and cleaners, cooks, counter and fountain workers, elevator operators,

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firefighters and fire protection, guards, door-keepers, stewards, janitors, police officers and detectives, porters, waiters and waitresses, amusement and recreation facilities attendants, guides, ushers, public transportation attendants, and kindred workers."

**OCCUPATIONAL SEGREGATION.** Patterns of employment that result when opportunities to work in certain occupations are associated with personal characteristics. For example, racial/ethnic occupational segregation is reflected in the exclusion or under-representation of African American or Hispanic workers from occupations historically considered "white jobs" and their over-representation in minority-dominated occupations. Similarly, gender occupational segregation is reflected in the existence of "female dominated" occupations (e.g., nurses and secretaries) and "male dominated" occupations (e.g., carpenters and surgeons).

**PEER ESTABLISHMENTS.** In this study, a group of establishments employing workers in the same industry, metropolitan statistical area, and occupational group.

**MINORITIES** identified in EEO-1 reports are Blacks, Hispanics, Asian-Pacific origin and Native Americans. Definitions of these terms appear in "Groups."

**NATIVE AMERICANS.** See "Groups."

**OFCCP.** Initials of the Office of Federal Contract Compliance Programs, a division of the Employment Standards Administration in the U.S. Department of Labor that enforces Executive Order 11,246 as amended, prohibiting federal government contractors from discriminating on grounds of race, color, religion, sex, national origin, and on other grounds.

**STANDARD DEVIATIONS.** See "Statistical Significance."

**STATISTICAL SIGNIFICANCE.** The likelihood that an observed result occurred by chance is measured in terms of "standard deviations" around an expected outcome. When an observed result (such as the percentage of women employed in a particular job category) has a less than a 1 in twenty chance of having occurred by chance, it constitutes a difference of two standard deviations. This difference is generally considered to be statistically significant. For example, if we expect to see an establishment in the stock brokerage industry employing on average 20% female stock brokers and a particular establishment employs only 4% women, that difference is deemed statistically significant. It is 2.7 standard deviations from the expected number. This difference is evidence of intentional discrimination. See "**Intentional Discrimination.**"

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**UTILIZATION.** The number or proportion of employees of a demographic group employed by an establishment in an occupational category. For example, if minorities constitute 15 out of 150 managers at an establishment, the utilization of minorities is 15 employees or 10%.

**VISIBLE JOB DISCRIMINATION.** **Discrimination** that appears when the EEO-1 reports filed by establishments in the same metropolitan area, the same industry and the same occupational category, show that an establishment is so far below the average use of the minority or female group in an occupational category that it is not likely to have resulted by chance. Such deviations make the offending establishments stick out like sore thumbs in our analysis. This study did not analyze any establishment with fewer than 50 employees, nor any establishment that was located outside a Metropolitan Statistical Area.

**§17. APPENDIX A:  
EXECUTIVE SUMMARY OF THE NATIONAL REPORT –  
THE REALITY OF INTENTIONAL JOB DISCRIMINATION IN  
METROPOLITAN AMERICA – 1999**

(The section numbers have been modified from the original numbering in the National Report to fit this state report.)

Intentional discrimination was “the most obvious evil” that the Civil Rights Act of 1964 was designed to prevent. Is intentional discrimination still a potent force restricting job opportunities for women and minorities? Or, is it what University of California Regent Ward Connerly suggested in 1998, “Black Americans are not hobbled by chains any longer. We’re free to compete. We’re capable of competing. It is an absolute insult to suggest that we can’t.”<sup>1</sup> Which is it: a “level playing field,” or an uphill struggle for women and minorities against intentional job discrimination that favors whites/males?

This question is answered in a four year, 1,400 page study of the race color and sex of employees in large and mid sized private business establishments – THE REALITIES OF INTENTIONAL JOB DISCRIMINATION IN METROPOLITAN AMERICA – 1999, by Rutgers Law School Professor Alfred W. Blumrosen and adjunct Professor Ruth G. Blumrosen. Supported by a grant from the Ford Foundation to Rutgers University, the study is based on employers’ annual reports to the Federal Government involving 160,000 establishments employing 37 million workers. It involved a computer analysis of these reports combined with Supreme Court and Congressional rules to identify “patterns and practices” of intentional job discrimination of the Supreme Court and Congress.

In 1991, Congress confirmed that intentional discrimination exists when “race, color, religion, sex or national origin was a motivating factor for any employment practice, even though other factors also motivated the practice.”<sup>2</sup> “Intent to discriminate” is not the equivalent of “evil motive,” where a personal wish or desire to oppress women or minorities is the *only* explanation for the harm done. If an employer has both a legitimate reason for its practices and also a discriminatory reason, it is engaged in intentional discrimination.

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1. Interview on “60 Minutes” by Mike Wallace, Aug.2, 1998, transcript, p. 22.

2. Sec. 703 (m) of Title VII.

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The study found that intentional job discrimination continues on a major scale. Blacks, Hispanics, Asian Pacific workers and White Women who have the knowledge, skills, abilities, and experience to compete are deprived of that opportunity by intentional discrimination between a quarter and a third of the time they seek such opportunities.

- In 1999, intentional discrimination affected two million minority and female workers. It exists in every region of the country, in each of nine occupational categories from officials and managers to labor and service jobs.
- Seventy five thousand establishments discriminated intentionally against 1.3 million minorities; while 60,000 establishments discriminated intentionally against 952,000 women. Despite the persistence of intentional discrimination, the majority of establishments did not appear to engage in it. As a result, minorities and women have increased their participation in the labor force and in their proportion in better paying jobs.
- Forty industries were “equal opportunity discriminators” -- discriminating against 75% of the Blacks, Hispanics, Asian-Pacific workers and White women who were affected. The top ten of these industries were Hospitals, Eating and Drinking Places, Department Stores, Grocery Stores, Nursing and Personal Care Facilities, Computer and Data Processing Services, Hotels and Motels, Telephone Communications, Commercial Banks and Motor Vehicles and Equipment Manufacturing.
- Medical, Drug and Health related industries alone accounted for 20% of Women, Blacks, Hispanics and Asian Pacific workers affected by discrimination.
- Ninety percent of the affected workers were subjected to discrimination that was so severe that there was only one chance in 100 that it occurred by accident. That is far more than enough to trigger a legal presumption of intentional job discrimination.
- Between one third and one half of this discrimination was caused by “hard core” establishments that had been discriminating for at least nine years.

### **A. BACKGROUND OF THE STUDY**

Private employers of 100 or more employees and government contractors of 50 or more employees have been required to file annual reports, called EEO-1 reports, since 1966 with the U.S. Equal Employment Opportunity Commission and the Department of Labor. The study obtained computerized versions of these

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reports from the EEOC with the names and identifying addresses of employers expunged to preserve employer confidentiality. The statistics only identify the state and Metropolitan Statistical Area in which establishments are located.

Intentional job discrimination was identified by examining establishment reports in each metropolitan area by industry. Within each industry, nine occupational categories were examined separately. In this way, the average utilization of men and women, Blacks, Hispanics and Asians in each industry and occupational category within each metropolitan area was obtained. Establishments that were so far below the average utilization of minorities or women that it was unlikely to have occurred by chance, stood out “like sore thumbs” in this analysis. They are presumed by law to be intentional discriminators under legal rules developed since 1977. In that year, the Supreme Court explained that a statistical imbalance, “is often a telltale sign of purposeful discrimination.... In many cases the only available avenue of proof is the use of racial statistics to uncover clandestine and covert discrimination...” In law suits, employers would have the opportunity to show that the statistics were inaccurate or that they had only good reasons for the abnormally low utilization, a burden that is difficult to satisfy. The study suggests that most establishments facing these statistics would settle rather than litigate.

Workers affected by this discrimination were measured by the difference between the number actually employed and the number that the apparent discriminator would have employed if it had employed minorities/women at the average. This is the standard the Supreme Court has applied in cases of intentional discrimination. There is no single average in the study. For each occupation in each establishment, the average utilization varies depending on the number of qualified available workers in the labor market, industry and occupation. The average is not a quota—it is a fact, showing how similar employers have employed minorities and women in the same occupation under the same labor market and industrial circumstances.

The study addresses some of the most common employer explanations for such low levels of minority and female employment, such as women aren’t interested in the work, [they are doing the same work for other similar employers]; no qualified workers were available. [qualified workers were available because they were doing the same type of work for other employers.]

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**B. THE BURDEN OF DISCRIMINATION**

What is the risk that a minority or woman will face discrimination because of their race, sex or national origin when seeking an employment opportunity? The study found that the probability of discrimination varied with the kind of job being sought. The table below describes the probability of discrimination by occupational category. The percentages apply each time a person sought an employment opportunity, be it employment, promotion, assignment, layoff, discharge or other employment related activities.

Risk of Discrimination because of race, sex, national origin each time a job opportunity is sought in the occupation.

	Blacks	Hispanics	Asian	Women
Officials and Managers	26.6%	21.8%	24.6%	18%
Professionals	27.6%	20.7%	30.8%	23%
Technical workers	29.1%	21.9%	30.2%	23%
Sales	39.5%	28.1%	27.3%	20%
Office and Clerical	31.8%	21.8%	26.4%	19%
Craft workers (skilled)	28.7%	27.1%	35.0%	37%
Operatives (semi skilled)	33.2%	33.4%	42.8%	38%
Laborers	34.9%	34.4%	43.6%	30%
Service workers	40.3%	34.0%	38.1%	19%
All comparisons	34.1%	35.0%	39.0%	23%

**C. BLACK WORKERS MOST SERIOUSLY AFFECTED**

Despite the initial focus of the Civil Rights Act on Black workers, and the improvement that has taken place since, Black workers still bear the severest brunt of this discrimination. They constitute less than half of all minority workers reported, but they were 57% of all workers affected by discrimination. Fifteen percent of all Black workers were so affected in 1999, while 11 % of both Hispanics and Asian Pacific workers were affected.

- Thirty five thousand business establishments discriminated against 586,000 Blacks. Ninety percent of these Black workers were affected by establishments that were so far below the average utilization that there was only a 1 in 100 chance that this happened by accident and half by” hard core” employers who had been discriminating for at least nine years.
- Hispanic workers were 33% of minority workers reported, and they constituted 28% of those affected by discrimination or 283,000 workers.



- Asian Pacific workers were 17% of the minorities, and 15% -- or nearly 150,000 -- of those affected by discrimination.
  - The data about Native American workers was too sparse to draw conclusions.
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#### **D. IMPROVEMENT IN PROPORTION OF MINORITIES AND WOMEN EMPLOYED BETWEEN 1975 AND 1999**

The bright spot in this study of intentional discrimination, is that between 1975 and 1999, minorities increased their participation in the labor force by 4.6 million workers beyond the increase resulting from economic growth; and women similarly increased their participation by 3.8 million workers. In absolute numbers, minorities went from 4 million workers in 1975 to more than 11 million in 1999; women went from 8 million workers in '75 to 17.5 million in 1999. More important, all groups increased their share of "better jobs" as officials, managers, professionals, technical and sales workers.

#### **E. FORTY INDUSTRIES THAT WERE 'EQUAL OPPORTUNITY DISCRIMINATORS'**

The study identified 40 industries that were "equal opportunity discriminators," discriminating against more than 75% of the Black, Hispanic, Asian, and White Women workers affected by discrimination.

*[Continued on next page.]*

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FORTY INDUSTRIES' INTENTIONAL DISCRIMINATION* AGAINST WOMEN, BLACKS, HISPANICS, AND ASIANS, SHOWING AFFECTED WORKERS** AND DISCRIMINATION RISK BY INDUSTRY***										
SIC	Industry	WOMEN		BLACKS		HISPANICS		ASIANS		AFFECTED WORKERS
		#	% Rsk	#	%Rsk	#	%Rsk	#	%Rsk*	
806	Hospitals	63,908	21%	89,314	41%	19,562	22%	23,719	36%	196,503
581	Eating and Drinking Places	35,370	19%	55,591	43%	43,702	40%	3,530	40%	138,193
531	Department Stores	42,271	22%	50,959	37%	20,615	29%	5,414	31%	119,259
541	Grocery Stores	28,253	14%	53,333	41%	20,681	33%	1,559	24%	103,827
805	Nursing and Personal Care Facilities	13,865	14%	39,429	35%	7,247	34%	5,508	34%	66,049
737	Computer and Data Processing Services	31,114	26%	8,206	28%	1,986	27%	16,637	36%	57,943
701	Hotels and Motels	13,127	17%	17,960	29%	18,651	25%	6,471	32%	56,208
481	Telephone Communication	29,394	30%	19,857	32%	3,654	25%	2,886	33%	55,791
602	Commercial Banks	18,673	18%	20,131	37%	4,006	23%	4,821	30%	47,632
371	Motor Vehicles and Equipment	18,084	32%	14,470	36%	3,206	32%	1,732	37%	37,492
367	Electronic Components and Accessories	11,965	26%	3,001	33%	5,808	23%	11,748	35%	32,522
421	Trucking & Courier Services, Ex. Air	10,119	42%	15,842	35%	5,304	26%	501	32%	31,766
451	Air Transportation, Scheduled	15,651	32%	8,597	30%	4,057	22%	2,768	33%	31,073
308	Miscellaneous Plastics Products	11,109	33%	4,622	33%	7,216	35%	2,559	49%	25,547
514	Groceries and Related Products	11,184	32%	4,783	34%	6,077	32%	534	36%	22,577
809	Health and Allied Services	10,329	21%	6,767	35%	2,063	29%	1,478	32%	20,638
633	Fire, Marine, and Casualty Insurance	7,858	18%	4,012	22%	772	20%	754	32%	13,395
632	Medical Service and Health Insurance	5,733	19%	5,751	28%	914	21%	944	26%	13,341
372	Aircraft and Parts	5,901	29%	1,443	34%	2,611	17%	2,497	35%	12,453
357	Computer and Office Equipment	5,814	27%	1,310	28%	1,066	21%	4,170	32%	12,360
594	Miscellaneous Shopping Goods Stores	6,186	30%	3,216	36%	1,888	33%	619	28%	11,909
621	Security Brokers and Dealers	7,506	21%	2,277	29%	817	23%	1,122	21%	11,723
384	Medical Instruments and Supplies	5,474	25%	1,012	27%	1,821	27%	2,995	31%	11,301
871	Engineering & Architectural Services	6,487	23%	1,792	25%	715	18%	2,235	25%	11,229
504	Professional & Commercial Equipment	6,440	26%	1,984	26%	977	25%	1,632	29%	11,033
366	Communications Equipment	4,500	25%	1,269	20%	978	20%	3,839	36%	10,585
283	Drugs	5,301	23%	1,718	25%	1,185	24%	2,301	31%	10,504
801	Offices & Clinics Of Medical Doctors	4,936	19%	2,987	33%	1,028	22%	1,419	27%	10,370
275	Commercial Printing	4,869	29%	1,984	31%	1,486	31%	878	43%	9,216
201	Meat Products	2,286	32%	1,720	33%	3,517	28%	916	58%	8,439
641	Insurance Agents, Brokers, & Service	3,943	19%	2,768	30%	756	25%	756	25%	8,222
349	Misc. Fabricated Metal Products	3,440	35%	1,511	30%	1,683	29%	835	39%	7,469
836	Residential Care	2,481	21%	3,449	33%	854	28%	378	35%	7,163
267	Misc. Converted Paper Products	3,505	33%	1,511	30%	1,516	33%	456	44%	6,988
344	Fabricated Structural Metal Products	2,242	37%	1,660	33%	2,476	32%	511	48%	6,888
489	Communication Services	2,530	30%	1,322	27%	1,474	29%	1,474	29%	6,800
271	Newspapers	2,924	19%	2,094	37%	1,016	26%	337	31%	6,372
501	Motor Vehicles, Parts, and Supplies	2,579	29%	1,354	30%	1,010	31%	1,010	31%	5,953
209	Misc. Food and Kindred Products	2,024	32%	1,119	35%	2,091	25%	695	43%	5,930
225	Knitting Mills	1,396	34%	1,043	34%	700	46%	414	59%	3,553
<b>Total affected workers</b>		<b>470,773</b>		<b>463,206</b>		<b>207,186</b>		<b>125,052</b>		<b>1,266,217</b>
31% reduction for minority women included in Women totals		<b>(145,940)</b>								<b>1,120,277</b>
<b>Percent of all affected Workers</b>		<b>75%</b>		<b>79%</b>		<b>73%</b>		<b>84%</b>		<b>77%</b>
* Discrimination 1.65 or more standard deviations.										
**Affected Workers are the difference between employment in same labor market and occupation at 2 or more standard deviations below average, and number who would have been employed if establishment had employed at the average.										
***Risk based on proportion of comparisons of establishments in same labor market and occupation.										

Additional highlights of the Study include:

- The largest number of establishments discriminating against both minorities and women employed between 100 and 500 workers. 22,000 establishments of that size discriminated against minorities, 20,000 against women. These establishments contributed about half the intentional job discrimination against both minorities and women.
- Separate studies for each state and each metropolitan area where there is data are included in the nationwide study. “Discrimination, like politics, is essentially local,” the study states. “We hope this material will be studied by

those interested in civil rights to try to address this discrimination in each state and metro area.”

## F. AFFIRMATIVE ACTION STILL NECESSARY

The study concludes that intentional discrimination is still so pervasive that affirmative action programs continue to be necessary. “ It is impossible to address the 75,000 establishments through formal law enforcement efforts. Congress was right in 1964 to make voluntary action the preferred means of improving opportunity for minorities and women, and it was right when it reaffirmed that principle in 1991.” Affirmative action programs are intended to allow employers who have reason to be concerned that they might be discriminating to take steps to correct their practices.

The statistics from this study will be helpful to all groups concerned with employment discrimination, the Study concludes. Employers would like to know where they stand compared to others; enforcement agencies and courts may use the information and those interested in civil rights can measure progress using the data. However, the Blumrosens doubt that the Federal Government, under either a Republican or Democratic administration is likely to use the study in ways they have suggested.

To address the needs of employers and workers, the Blumrosens have incorporated as EEO1.Inc., to make information available without identifying the names and addresses of any employer. The Study will be published on the web site, EEO1.com. This site will also include a program, the Discrimination Calculator, to enable workers and their representatives to find the likelihood of discrimination in labor markets, industries and occupations of interest to them without cost. Employers who are interested in comparative data and others who are entitled to it, may consult EE01.com to find out how to obtain such data.

## G. RECOMMENDATIONS

1. **Employers** should demand access to information that will tell them where they stand compared to similar employers so that they can decide whether to take affirmative action; they should insist that they be free to take such action whenever the statistics warrant it. Industries that exhibit serious discrimination should establish programs to assist their members whose employment practices tarnish the industry reputation.
  2. **The Federal Government** should provide statistical information to employers so that they will know where they stand; adopt a five year enforcement program based
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on the statistical analysis and incorporate state and local government efforts, focusing on the 40 and 206 industries identified in the Study, and seeking increased employment, leaving litigation over damages to the private bar. They should also extend the reporting requirement to all establishments with 50 or more employees.

3. **Congress** should mandate these federal programs, and provide additional funding to proceed against the 206 industries, and extend the reporting requirements to identify the age of employees, to facilitate enforcement of the age discrimination act.
  4. **The Federal Courts** should recognize the prevalence of intentional job discrimination in constitutional and statutory decisions on affirmative action; reconsider the assumption that employers are likely to adopt rigid programs without individualized proof that such was the case and recognize that intentional discrimination appears to reflect the unwillingness of roughly one third of establishments to work with people who are not “White.”
  5. **State and Local Civil Rights Agencies** should secure EEO-1 data, urge interested groups to examine this study and initiate actions in their state based on the information. In addition, they should cooperate with the federal and other state agencies in enforcement programs; support affirmative action where statistics justify it, and encourage state and federal legislative leaders to address the prevalence of intentional discrimination as identified in this study.
  6. **Civil Rights and Women’s organizations** should use this study in public discussions of discrimination; cooperate with each other in legislative and other public affairs because they have a mutual interest in eliminating job discrimination, particularly in the 40 industries that discriminate against all the groups they represent; evaluate government programs more by how many jobs are obtained and less by how many cases are processed, or how many dollars individual workers obtain; demand a focused set of governmental programs to address the 40/206 industries, and support expansion of the EEO-1 reports to the age act and all establishments of 50 or more workers.
  7. **Lawyers for both workers and employers** should develop a fair arbitration system for dealing with individual discrimination cases, so that resources can be focused on patterns or practices of discrimination.
  8. **Universities, colleges, high schools and research oriented institutions** should make use of this study in research activities, and should integrate this study into the work of other disciplines concerned with labor relations and human behavior.
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## §18. ENDNOTES

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1. Sec. 703(m) of Title VII of the Civil Rights Act of 1964, as amended by the Civil Rights Act of 1991.
  2. The total for all minorities will be smaller than the sum of individual minority groups because of the differences in the pools of workers being considered.
  3. Alfred W. Blumrosen, Ruth G. Blumrosen, *THE REALITY OF INTENTIONAL JOB DISCRIMINATION IN METROPOLITAN AMERICA* (2001).
  4. See National Report, Part I, Chapters 2-8 and Appendix C for more technical details.
  5. See National Report, Part I, Chapters 5-7.
  6. Sec. 703 (m) of Title VII of the Civil Rights Act of 1964, as amended by the Civil Rights Act of 1991.
  7. *Teamsters v. United States*, 431 US 324, n.15 (1977).
  8. *Teamsters, supra, Hazelwood School District v. United States*, 433 US 299 (1977).
  9. *Teamsters*, 431 US 324, n. 20.
  10. Statistics from Census Bureau. The statistics disregard individual reports that entered more than one race/ethnic category or another race. The average state had fewer than 2% of such reports.
  11. The extrapolation from Census figures used in Part I of the National Report is not available on a state-by-state basis. See Part I, National Report, Chapter 4.
  12. *Watson v. Fort Worth Bank And Trust*, 487 US 977 (1988). Alfred W. Blumrosen, *The Legacy of Griggs: Social Progress and Subjective Judgments*, 63 Chicago Kent L. Rev. 1 (1987).
  13. *EEOC v. Shell Oil Company*, 466 US 54, 71 (1984).
  14. See Table 1.
  15. Details in Appendix A.
  16. *Discrimination* is defined as 1.65 standard deviations or more below the average utilization in the same MSA, SIC and Occupational Category. *Comparisons* are between establishments in same MSA and SIC and Occupational Category. *Affected Workers* represents the difference between the actual utilization by a discriminating establishment that is at least two standard deviations below the average and the utilization that would exist if the discriminating establishment employed at the average in the same MSA, SIC and occupational category. Each table is arranged by the number of affected workers. The industries are titled so that the SIC numbers, which appear in the Appendix to the National Report, can be consulted.
  17. Detailed analysis of these Conclusions and Recommendations is contained in Part I of the National Report, Chapter 17.
  18. The OFCCP is a unit of the Department of Labor. Employers file their forms with the Joint Reporting Committee created by EEOC and OFCCP to simplify the reporting process.
  19. Sec. 703 (m) of Title VII of the Civil Rights Act of 1964, as amended by the Civil Rights Act of 1991.
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